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Introduction:

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eScan mobile security solution for iPhones, iPads and iPod Touch makes your life simple. It is equipped with features to activate any alarm or locate your iPhone or iPad on Map through online anti-theft portal. Using the online portal you can send alert message to the device or take photo of the user holding the device using the front camera. eScan Mobile Security for iPhone and iPad ensures safe online experience through its advanced Web Protection module that allows you to select website categories to be allowed or blocked in eScan browser. Additionally you can even take a back-up of contacts or control privacy settings for your Facebook account. It also displays the status of Location services and advices for optimizing battery usage.





1. System Requirements:

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Prior to installation your device must meet the following criteria: **Operating Systems**: iOS 6.0 or later **Device Space**: 40-50 MB space **Memory**: 20-50MB (varies by device) **Other**: 3G/4G (LTE) or Wi-Fi Internet connection required for download.





2. Installation:

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eScan Mobile Security for iPhones & iPads can be installed on to your device by the following methods:

- 1. Tap the Apple App Store icon on your iOS device to load it. The Apple App Store screen appears.
- 2. Tap the Search icon at the bottom to load the search field. The Search field appears and your iOS keyboard pops up.
- 3. Type eScan Mobile Security in the search field.
- 4. Tap to download eScan Mobile Security for iPhones & iPads Application.
- Once downloaded you get the icon on your iPhone device.





3. Uninstallation:

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You can uninstall eScan mobile security by the following methods:

1. Do a long press on the eScan app icon on your device. After you tap and hold eScan app icon, all the apps wiggles with a X on top left corner of all the apps.

- 2. Tap on the X on the top left corner of your eScan app icon.
- 3. A popup displays and asks to confirm delete.
- 4. Tap Delete to uninstall or delete the App.





4. Registration and Activation:

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Once you download the application. You get a trial version free for first 30 days. When you open the application, you get eScan Agreement screen with *"eScan" Would Like to Access the Camera* alert (Figure 4.1). Select any options from consecutive alerts. Refer (Table 4.1) for more details.

Table 4.1	
Alerts and Options	Actions
"eScan" Would Like to Access the	
<i>Camera</i> (Figure 4.1).	
Ok	Tap Ok (Figure 4.1) to allow the app to
	access the camera. Once done it takes you to
	next Alert " <i>eScan" Would Like to Send You</i>
	Notifications (Figure 4.2).
Don't Allow	Tap Don't Allow (Figure 4.1) to restrict app
	to access the camera. Once done it takes you
	to next Alert "eScan" Would Like to Send
	You Notifications (Figure 4.2).
"eScan" Would Like to Send You	
Notifications (Figure 4.2)	
Don't Allow	If have not given camera access on the
	previous alert and tapped Don't Allow on this
	alert, you get a Permission alert (Figure 4.3).
	Tap Settings on this alert it directs you to
	phone settings.
	Tap the eScan app, tap Camera and enable
	(Figure 4.4).
Allow	If you have given camera access on the
	previous alert and tapped Allow, the alert
	disappears, tap Accept (Figure 4.5) on the
	present eScan agreement screen, it takes
	you to Sign in screen (Figure 4.6).





s	oftware End User License Agreeme	nt
tead the efore di defined he "I ag a any w our sign ave read ordition ach term	an Mobile Security for iPhones & if c following terms and conditions condicating, installing or using this above). By using this software or by ree" buttom or attempting to load the cay, (such action will constitute a s nature), you acknowledge and admin d, understood and agreed to all the t n of this agreement. If you do not a m and coaditions, please do not pro- lation of the software and delete the "eScan" Would Like to Access the Camera	carefully Software clicking software ymbol of that you erms and gree with ceed with
ICE. his En- acense tenswe compar-	Don't Allow OK d User License Agreement ("Lic Agreement") is a legal agreement red Software Services Pvt. Ltd. ("Mi rou and apples to your use of th and all related documentation nies this application ("Software"), rel's licensors refers to any thir all or any portion of such Sof rel's hicensors refers to any thir fit of MicroWorld and any Mi TIONS	between scroWorld its eScan on that d parties ftware to ended for
	Accept	

Figure 4.1

	Software End User Li	cense Agreemer	ot.
Read before (define the "I in any your s have re	Scan Mobile Security f the following terms a downloading, installing d above). By using this agree, button or attemp way, (such action will gnature), you acknowle and, understood and ago one of this agreement.	and conditions g or using this s software or by ting to load the 1 constitute a y edge and admit reed to all the t If you do not a	carefully Software clicking software ymbol o that you erms an
from	"eScan" Would		thy to
but and c sure t these	You Notific Notifications may in sounds and icon badg configured in	nclude alerts, es. These can b	term
LICE	Don't Allow	Allow	F 0
Microl (1) and aoftwar accomp Microl Microl Microl the by licensio	Vorid Software Service you and applies to e and all related sames this application (" Vorh1's licensors refer g all or any portion Vorld. This License is mefit of MicroWorld rs.	your use of th documentation "Software"), is to any thing of such Soft specifically into	is eScar on the d partie hware to inded fo
DEFE	attions		
	Accer		





Figure 4.4

Tap Accept (Figure 4.5). If you have an eScan account, sign in with that account (Figure 4.6), Else you can create a new eScan account after tapping on Create an account link (Figure 4.6).





eScan Agreement	< Sign in
<section-header><section-header><section-header><section-header><section-header><section-header><section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header>	Please sign in with your eScan account. To get maximum protection sign in to your eSc yourname@example.com Password <u>Sign in</u> Forgot your password? Don't have eScan Login Account? Create an account
Figure 4.5	Figure 4.6

On the Sign in screen (Figure 4.6), select any one option as per your requirements (Table 4.2).

lable 4.2				
Field	Description			
Option 1:Sign in (Refer Figure 4.7 for below fields)				
eScan Email Address/eScan Account If you already have an eScan account, enter				
	the eScan account id/email id in this textbox.			
Password	Enter the password for eScan email id/Account			
	in this textbox.			
Sign in	Tap Sign in to sign in to the app. Once done, it			
	takes you to eScan Mobile Security welcome			
	screen (Figure 4.8).			
Option 2:Create Account (Refer Figure 4.9 for below fields)				
ull name If you don't have an eScan account, you can				
	create via Create Account. Enter your Full			
	name in the Full name textbox.			
Email Address	Enter your email address in the textbox.			
Password	Enter/create a password in the textbox.			
Re-Enter password	Re-Enter the password you typed in, in the			
	password field.			
Language	Select Language from the dropdown.			
Select security question	Select any security question from the			
	dropdown.			
Answer	Type your answer in this textbox for the			

Table 4.2





	selected Security question.	
Register	Tap Register.	
Option 3:Forgot Password(Refer Figure	ure 4.10 for below fields)	
Email Address	In case you forgot password tap Forgot Password link. Enter your email address, your password will be forwarded to your email address.	
Submit	Tap Submit to submit details.	
Back	Tap Back to exit this screen.	



Figure 4.7



Figure 4.8





			Back to Index
Create Accou	unt	Recover Password	
My eScan Lo	ogin	eSean	
Create an account		Total Security	
Full yarrie		My eScan Login	
Kreall Address	œ	Password help assistant	
Passanurul	-		
Bu-Ketter gamment	-0	To retrieve the password enter your registered email address	
tanginge		🖾 Email Address	
English (United States)			
Select security question What is the name of your first	as bened	yourname@example.com	
Answer			
Astalaise			
Pinase aread me a mail motifications or updates & o Register	Mary.	Submit Back	
E and exactly framework as			
and and a second			

Figure 4.9







5. Login:

Once you are done with Sign procedure, you get eScan Mobile Security screen which says swipe left to go (Figure 5.1).

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Swipe left and it takes you to the application. You get below modules in this App **(Figure 5.2).**

- Anti-Theft
- Contact Backup
- Data Usage
- SafeSurfing
- Facebook Privacy
- Device Health
- Privacy Advisor
- QR Code Scanner
- Settings







Figure 5.2

Note:

Initially **Anti-Theft, Contact Backup** and **Facebook Privacy** modules comes with an exclamation mark and are disabled. You need to enable some settings to enable these modules. To enable **Anti-Theft, Contact Backup** modules first thing is register to Anti-Theft portal, also some settings need to be done individually for each of these modules to be enabled. Please read more on this on **Page 51 (Table Z)**.





6. Anti-Theft:

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eScan Mobile Security for iPhones & iPads provides advanced anti-theft features for locating your device. You can also locate your device in case it is lost/ stolen to retrieve it back. You can make your device scream remotely or send any message that can be displayed on the device to improve its chance of getting back. Moreover, it allows you to take Photo of the user who is holding your device through online anti-theft portal.

To enable Anti-Theft module, tap on the module (Figure 5.2). On the next screen tap Add Account (Figure 6.1).

A screen appears wherein you can login to Anti-Theft portal using existing eScan account and tap OK **(Figure 6.2)** OR

Sign in with another eScan account if you have, by entering your eScan account/email id and password. Tap Sign in to login to Anti-Theft portal **(Figure 6.2)**.

You can also register and create a new eScan account to login to the Anti-Theft portal.

To create new eScan account or to recover password for an already existing account **Refer (Table 4.2 Option 2 and Option 3) (Figure 6.2).**

Note:

Link to the Anti-Theft portal is http://antitheft.escanav.com/



Once you login on the Anti-Theft portal, it takes you to main App screen where all the modules are displayed **(Figure 6.3).** Anti-Theft module will be seen with an exclamation mark. Anti-Theft module has following options, Locate Device, Play Sound, Message and Photos.





Configure following settings for Anti-Theft module to be seen without exclamation mark **(Table 6.1)**.

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Option	Description
Anti-Theft Module	
Locate Device	To enable Locate Device, tap on the Anti- Theft module, tap Locate Device, a popup/alert displays such as <i>Allow eScan to</i> <i>access your location?</i> . Tap Always Allow (Figure 6.4). This will enable Locate Device with a green tick mark. To enable it manually, go to Phone Settings, tap Privacy, tap Location Services, tap enable, select the eScan Application and select Always (Figure 6.5, Figure 6.6, Figure 6.7 and Figure 6.8).
Play Sound	If you Tapped Allow Notifications by tapping
Message	on the alert message <i>eScan Would Like to</i>
Photos	 Send You Notifications (Figure 4.2) during activation. Play Sound, Message and Photos options under this module will be seen with a green tick and if you tapped Don't Allow, these will be seen with an exclamation mark. To enable these options manually so that it is enabled and seen with a green tick, tap Settings, tap Notifications, select the eScan App, tap Allow Notifications (Figure 6.9, Figure 6.10, Figure 6.11).







Figure 6.3



Figure 6.4

No SIM	2:18 PM	
	Settings	
-		-
٨Å	Display & Brightness	>
	Wallpaper	>
4 0	Sounds & Haptics	>
8	Siri & Search	>
۲	Touch ID & Passcode	>
SOS	Emergency SOS	>
	Battery	>
C	Privacy	>
A	iTunes & App Store	>
P	Accounts & Passwords	>
	Mail	>
	Contacts	









No SIM	Ŷ	12:52 PM		
< Priv	acy Lo	ocation Services		
Loca	tion Servic	ces (
Location Services uses GPS, Bluetooth, and crowd- sourced Wi-Fi hotspot and mobile phone mast locations to determine your approximate location. About Location Services & Privacy				
Shar	e My Loca	tion	>	
"iPhor	ne 5s" is bein	g used for location sharing.		
A	App Store	e Ne	ver >	
	Calendar	While Us	ing >	
	Camera	While Us	ing >	
a Sanar	eScan	⊀ Ne	ver >	
	Home	While Us	ing >	
6	Maps	While Us	ing >	

Figure 6.7











No SIM 2:21 PM Notifications eScan Allow Notifications Sounds Badge App Icon ALERTS Show on Lock Screen Show in History Show as Banners Image: Comporant Property Temporary banners appear at the top of the screen and				
Allow Notifications	No SIM	2:21 PM		
Sounds Badge App Icon ALERTS Show on Lock Screen Show in History Show as Banners Temporary Persistent	Notifications	eScan		
Sounds Badge App Icon ALERTS Show on Lock Screen Show in History Show as Banners Temporary Persistent				
Badge App Icon	Allow Notification	ns		
Badge App Icon				
ALERTS Show on Lock Screen Show in History Show as Banners	Sounds			
Show on Lock Screen	Badge App Icon			
Show in History Show as Banners	ALERTS			
Show as Banners	Show on Lock So	reen		
Temporary Persistent	Show in History			
Temporary Persistent	Show as Banners	3		
Temporary banners appear at the top of the screen and			Persistent	
	Temporary banners a	opear at the to	o of the scre	en and

Figure 6.11

Once Locate Device, Play Sound, Message and Photos options are seen with a green tick mark under this module (Figure 6.12). You can use the Anti-Theft server to send Locate, Scream, Camera and Alert command to your iOS device and perform various actions as per your requirement.

Â	Anti-Theft	
\$	Locate Device Find Your Device	~
1	Play Sound Make your device scream	~
	Message Send message to your device	~
	Photos See photos captured by device	~







Login to Anti-Theft portal <u>http://antitheft.escanav.com/</u> with your eScan username and password **(Figure 6.13).** Once Done Locate, Scream, Camera and Alert commands are available and you can perform various tasks as per your requirement using these commands **(Figure 6.14).**

← → C antitheft.escanav.com	
	eSean
	Total Security
	My eScan Login
	Email Address 📼
	Password 🚔
	English (United States)
	Sign In
	Forgot Password
	Create new account

Figure 6.13

📀 My eScan			-
Locate Locate View Details O	Scream Scream View Details O	Camera Take photo View Details ©	Alert Alert View Details O
Backup Backup Backup View Details Q	Restore Restore View Details •		-

Figure 6.14





Send Following commands to your device from Anti-theft server/portal (Refer Figure 6.14, Table 6.2).

Tabl	e 6.2
------	--------------

Commands	Functions
Locate	Click on "Locate" on the Anti-Theft portal to
	get the location coordinates of the device.
	"Request Pending" indicates that the Locate
	command is pending on the server. The
	status will be updated as soon as the
	command is successfully completed on the
	device.
View Details	"View Details" displays the Location of the
View Details 🔿	device on Google map.
	Note:
	Active internet connection is required on the
	device for successful execution of this
	command.
	Click "Reset" to cancel all pending requests.
Scream	Click on "Scream" to raise a loud alarm on
	the device. (The device will scream
	continuously for approx. 1 min.)
	"Request Pending" indicates that the Scream
	command is pending on the server. The
	status will be updated as soon as the
	command is successfully completed on the
	device.
View Details	"View Details" displays the last two
View Details 📀	successful executions of the scream
	command.
	Note:
	Active internet connection is required on the device for successful execution of this
	command.
Camera	Click "Reset" to cancel all pending requests.
Callera	Allows you to execute a command to capture a user's Photo on the device.
	"Request Pending" indicates that the Take
	Photo command is pending on the server.
	The status will be updated as soon as the
	command is successfully completed on the
	device.
L	





View Details View Details	"View Details" displays last two successful executions of the "Take Photo" command. Note: Active internet connection is required on the device for successful execution of this command.
	If eScan is not permitted to use camera on the device, eScan will fail to capture photo.
	Click "Reset" to cancel all pending requests.
Alert	Allows you to send a message (200 characters) to your lost / stolen device. This message will be displayed as Notification message on your device. "Request Pending" status is shown in the below cases. The request has not yet reached the device due to no internet connectivity on the device/unknown reason.
	The alert message is not yet read by the user on the device.
View Details View Details	"View Details" displays the last two successful executions of the alert command. Note: Active internet connection is required on the device for successful execution of this command. If the device is not connected to internet at the time of executing the command, the message will be displayed whenever the device connects to the internet.
	Click "Reset" to cancel all pending requests.
Tap on this link http://www.escapay.com	/iOSAppstateTransitions to view how Locate,
	m the Anti-Theft portal works for iOS 6, iOS 7
	reground, Background and Terminated states.





7. Contact Backup:

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Contact Backup module enables you to backup all your contacts on to the Cloud (Anti-Theft server) and secures them in case of virus infections and mobile crashes. The backed up data can also be easily restored back to the device, whenever required from the server.

Initially Contact Backup module is seen with an exclamation mark. Tap on this module Following alert gets displayed.

eScan would Like to Access Your Contacts (Figure 7.2).

If you tapped OK, the exclamation mark will vanish and Contact Backup module is enabled. If you tapped on Don't Allow, Contact Backup module is still seen with an exclamation mark.



Figure 7.1



Note:

To enable the module manually, tap **Settings, tap Privacy, tap Contacts, Enable Contacts for eScan App**. Once done, the Contact Backup module is enabled (Figure 7.3, Figure 7.4).





No SIM 🜩	5:52 PM	* 🔳 🔿
Settings	Privacy	
_		
Location	Services	On >
Contact	s	>
Calenda	rs	>
Reminde	ers	>
Photos		>
Bluetool	th Sharing	>
Microph	one	>
Speech	Recognition	>
Camera		>
 Health 		>
📋 HomeKi	t	>
🎵 Media 8	Apple Music	>
Motion 8	& Fitness	>





Contact Backup module has following options.

Backup Contacts, Restore Contacts

Tap any one of the following options, as per your requirement:

Table 7.1

Options	Description
Backup Contacts	Tap this option to take backup all your
	contacts from device to the Cloud (Anti-
	Theft server). Once done an Alert appears
	to confirm that the backup is completed
	successfully (Figure 7.5).
	Last Backup: This is a note seen below
	Backup Contacts. This displays time and
	date when last backup of contacts was
	taken.
Restore Contacts	Tap to restore contacts from the Cloud
	(Anti-Theft server).
	Once you tapped on Restore Contacts, an
	alert is displayed to confirm that the
	Contacts are restored successfully
	(Figure 7.6).
	Last Restored: This is a note seen below
	Restore Contacts. This displays time and
	date when the last time contacts were
	restored.







Procedure to enable the Backup and Restore commands to backup and restore contacts from the device to Anti-Theft portal.

Login to Anti-Theft portal, Select your iOS Device, go to Backup and Restore section (Figure 7.7).









Select the desired option as per your requirement (Table 7.2).

Option	Description	
Backup	Allows you to take a backup of contacts from the Device to the server. "Request Pending" indicates that the Backup	
	command is pending on the server. The status	
	will be updated as soon as the command is	
	successfully completed on the device.	
	Note: Click "Reset" to cancel all pending	
	requests.	
View Details	View Details" displays the last successful	
View Details 🔿	executions of the Backup command.	
	You can download the last successful Backup	
	by clicking on Download button.	
Restore	Allows you to restore contacts to device from	
	the Last successful backup.	
	"Request Pending" indicates that the Restore	
	command is pending on the server. The statu	
	will be updated as soon as the command is	
	successfully completed on the device.	
	"View Details" displays the last two successful	
View Details	executions of the Restore command.	
View Details 🔿	Note: Click "Reset" to cancel all pending	
	requests.	
Tap on this link http://www.	escanav.com/iOSAppstateTransitions to view How Backup	
	the Anti-Theft portal works for iOS 6, iOS 7 and above OS	
	ground, Background and Terminated states.	





8. Data Usage:

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Many mobile networks charge you more if you go over your monthly allotment of mobile data. This can end up costing you quite a bit if you aren't monitoring how your data connection is being used. With this module you can view the Data Usage Summary for **Cellular Data** and for **WiFi Data (Figure 8.1)**.

The module has two sections Cellular Data WiFi Data

Tap **Cellular Data** *** (Figure 8.1), it takes you to **Cellular Settings** screen (Figure 8.2), where you can define the PLAN SETTINGS (Data Plan, Billing Day), ALERT SETTINGS (Alert).

Tap Data Plan to set the Data Plan (Figure 8.2).

If the Data Plan is unlimited (Figure 8.3), Configure Cellular settings for Unlimited Plan as follows (Table 8.1).

Table	8.1
-------	-----

Field	Description
PLAN SETTINGS	
DATA PLAN	Tap Cellular Data 🍣 (Figure 8.1), tap on Data Plan (Figure 8.2), and enable Unlimited 💻 Plan (Figure 8.3).
Billing Day	Tap on Billing Day option (Figure 8.2) to Select Billing Day, Pick a Day (✓) from 1 to 31 (Figure 8.4).
ALERT SETTINGS	
Alert	N/A for unlimited Plan.





Data Usage		<	Cellular Settings	
Data Usage Summary		PLAN	SETTINGS	
bata osage ouninary		Data	Plan	
Cellular Data 0.00 MB.	*	Billin	g Day	
Data plan is unlimited.		ALER	T SETTINGS	
Duration 1 Mar 2018 to 31 Mar 2018.		Alert		
WiFi Data 1.92 MB Used. Data plan is unlimited. Duration 1 Mar 2018 to 31 Mar 2018.	*			
	Data Usage Summary Cellular Data 0.00 MB. Data plan is unlimited. Duration 1 Mar 2018 to 31 Mar 2018. WiFi Data 1.92 MB Used. Data plan is unlimited. Duration 1 Mar 2018 to 31	Data Usage Summary Cellular Data 0.00 MB. Data plan is unlimited. Duration 1 Mar 2018 to 31 Mar 2018. WiFi Data 1.92 MB Used. Data plan is unlimited. Duration 1 Mar 2018 to 31	Data Usage Summary PLAN Data Data Cellular Data Image: Cellular Data 0.00 MB. Data Data plan is unlimited. ALERT Duration 1 Mar 2018 to 31 Alert WiFi Data Image: Cellular Data 1.92 MB Used. Image: Cellular Data Data plan is unlimited. Duration 1 Mar 2018 to 31	Data Usage Summary PLAN SETTINGS Cellular Data Data Plan 0.00 MB. Biling Day Data plan is unlimited. ALERT SETTINGS Duration 1 Mar 2018 to 31 Alert WiFi Data Image: Comparison of the second seco

Figure 8.1



For a Limited Data Plan Configure following settings (Table 8.2).

of DIGITAL WORLD



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Table 8.2	
Field	Description
PLAN SETTINGS	
DATA PLAN	Tap Cellular Data ** (Figure 8.1), Tap on Data Plan (Figure 8.2)Disable Unlimited Plan
	Set DATA LIMITATION
	DATA UNIT IN MB OR GB (Figure 8.5).
Billing Day	Tap on Billing Day option (Figure 8.2), Pick a
	Day from 1 to 31 🗹 (Figure 8.6).
ALERT SETTINGS	
Alert	Tap Alert (Figure 8.7). Provide the threshold percentage when you want to see an alert in the textbox (Figure 8.8).

<

1

Pick Day

< Data Plan	
DATA PLAN	
Unlimited Plan	
DATA LIMITATION	
0	
DATA UNIT	
GB	~
MB	



Billing Day

Figure 8.5

Figure 8.6





					Back to
<	Cellular Settings		<	Alert Setting	
PLAN SETT	TINGS				
Data Plar	n	>	80		
Billing Da	ly	>			
ALERT SET	TTINGS		want te	e the threshold percentage when you o see an alert. Please use eScan	
Alert			Mobile tracks	Security frequently to make sure it data usage more precisely.	
Alert Afte	r	80%			
	Figure 8.7			Figure 8.8	

Tap Data Usage module, tap on Wifi Data (Figure 8.1), It takes you to Wifi Settings

(Figure 8.9), here you can define the PLAN SETTINGS (Data Plan, Billing Day), ALERT SETTINGS (Alert).

If the Data Plan is unlimited, Configure Wifi settings for Unlimited Plan as follows (Table 8.3).

Table 8.3	
Field	Description
PLAN SETTINGS	
DATA PLAN	Tap Wifi Data 🏾 (Figure 8.1), tap on Data Plan (Figure 8.9), Enable Unlimited Plan (Figure 8.10).
Billing Day	Tap on Billing Day option (Figure 8.9), Pick a Day from 1 to 31
ALERT SETTINGS	
Alert	N/A for unlimited Plan





<	Wifi Settings	
PLAN SETTIN	GS	
Data Plan		>
Billing Day		>
ALERT SETTI	NGS	
Alert		

Figure 8.9





Figure 8.11





If the Data Plan is Limited, Configure Wifi settings for Limited Plan as follows (Table 8.4).

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Table 8.4	
Field	Description
PLAN SETTINGS	
DATA PLAN	Tap Wifi Data (Figure 8.1) , Tap on Data Plan
	(Figure 8.9). Disable Unlimited Plan
	Set DATA LIMITATION
	DATA UNIT IN MB OR GB 🗹 (Figure 8.12)
Billing Day	Tap on Billing Day option (Figure 8.9), Pick a
	Day from 1 to 31 (Figure 8.13)
ALERT SETTINGS	
Alert	Provide the threshold percentage when you
	want to see an alert (Figure 8.14).

C Data Plan	
DATA PLAN	
Unlimited Plan	
DATA LIMITATION	
0	
DATA UNIT	
GB	~
MB	



Figure 8.12

Figure 8.13





Provide the threshold percentage when you want to see an alert. Please use eScan Mobile Security frequently to make sure it tracks data usage more precisely.

Alert Setting

<

80

Figure 8.14





9. SafeSurfing:

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The SafeSurfing module helps you to browse the different sites safely. Some Default shortcuts for sites are already provided in this screen.

Tap SafeSurfing module, following screen (Figure 9.1) gets displayed with default shortcuts to eScan, Google, Yahoo and Facebook sites. Tap the icon, you get following options displayed in a popup (Figure 9.2).

1) Settings

- 2) Add bookmark
- 3) Mail Link to this Page
- 4) Cancel

Tap any one option as per your requirement (Table 9.1).

Tap Settings (Figure 9.2), Tap Categories (Figure 9.3) under Settings, you get a list of site categories. eScan has already blocked some default site categories like Alcohol and Tobacco Anonymizers and others which are highlighted in red. Site categories such as Advertisements, Arts, and Business are enabled by default and are displayed in black with a blue tick on its side (Figure 9.4). You can also manually Block or Allow site categories. Tap on the site categories to Block or Allow certain site categories. Tap on right top icon beside the Categories screen. Following category settings pop up appears (Figure 9.5) Allow All Block All Set to Default Cancel Tap Allow All to allow all site categories. Tap Block All to block all site categories. Tap Set to Default to display default list of blocked or allowed sites provided by eScan.
Tap Cancel to exit the category settings pop
up. Tap Done on top left to exit from the





	Categories screen.
Accept Cookies	Tap Accept Cookies under Settings
	(Figure 9.3). The option allows to enable or
	disable cookies.
	Tap to enable or disable cookies.
	Disable cookies.
	Enable cookies.
Clear History	Tap Clear History under Settings
	(Figure 9.3).
	The option allows to Clear browsing history.
	Tap this option a popup appears <i>Do you</i>
	really want to clear history?. Tap on Clear
	History to clear/delete history.
	Tap Cancel to exit the popup (Figure 9.6).
Clear Cookies	Tap Clear Cookies under Settings
	(Figure 9.3).
	The option allows you to Clear the cookies.
	Tap this option a popup appears
	Do you really want to clear cookies?. Tap
	Clear Cookies to clear/delete cookies.
	Tap Cancel to exit the popup (Figure 9.7).
Clear Bookmarks	Tap Clear Bookmarks under Settings
	(Figure 9.3).
	The option allows to Clear the Bookmarks.
	Tap this option pop up appears
	Do you really want to clear bookmarks?.
	Tap Clear Bookmarks to clear bookmarks.
	Tap Cancel to exit from the screen (Figure
	9.8).
Add Bookmark	
Add Bookmark	When you have to bookmark a site. Visit the
	website using SafeSurfing module, Tap Add
	Bookmark.(Figure 9.9)
Save	Tap Save to save the bookmark
	(Figure 9.10).
Cancel	Tap Cancel to exit the screen (Figure 9.10).
m	To view Bookmarked sites, tap 😐 button
	in this module (Figure 9.1), Bookmarks
	screen shows all the sites which are
	bookmarked.
	Tap Done on Top right to exit the screen
	(Figure 9.11).
Mail Link to this Page	
То	If you browse a site and want to mail the site





ORLD	Bac	<u>k to Index</u>
	link to certain people you can use Mail Link to this Page option. Tap Mail Link to this Page (Figure 9.12) , a New Message screen appear, define recipient mail ids to which you need to send mail in the To field (Figure 9.13).	
Cc/Bcc	Define recipient mail ids to which you want to Cc or Bcc this mail (Figure 9.13).	
Subject	Enter the subject (Figure 9.13).	
Send	Tap Send on top right to send the mail (Figure 9.13).	
Cancel	Tap Cancel on top left to exit the screen (Figure 9.13).	







Done	Settings	
Categories		>
Accept Cookie	15	
Clear History		
Clear Cookies		
Clear Bookma	rks	

Done	Categories	đ
Advertisen	~	
Alcohol &	Tobacco	
Anonymize	ers	
Arts		~
Business		~
Transportation		~
Chat		
Forums & Newsgroups		~
Compromi	sed	
Computers & Technology		~
Criminal A	ctivity	
Dating & Personals		~
Download Sites		~

Figure 9.3









Figure 9.6




Done	Settings		Done	Settings
Categories		> (Categories	
Accept Cook	ies 📃		Accept Co	okies
Clear History	r	c	Clear Histo	iry
Clear Cookie	s	c	Clear Cook	ies
Clear Bookm	arks	c	Clear Book	marks
Do yo	u really want to clear cookies?		Do y	ou really want to clear bookm
	Clear Cookies			Clear Bookmarks
	Cancel			Cancel









Figure 9.8



Figure 9.10









Alton Antivers I Best Protection from Vivues https://escanav.com/en/index.asp C	Correct eScan Antivirus Best			
	To:			
	Cc: 🔶			
of DIGITAL	Bcc:			
Home	Subject: eScan Antivirus Best Protection from Viruses			
Products +	https://escanav.com/en/index.asp			
Solutions -				
Support .	Sent from my iPhone			
About Us 🔹				
Settings				
Annual	qwertyuiop			
Add bookmark	asd fghjkl			
Mail Link to this Page	☆ z x c v b n m ⊗			
Cancel	123 Space @ . return			

Figure 9.12







10. Facebook Privacy:

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Set Facebook Privacy using this module. Facebook Privacy module is also seen with an exclamation mark. Once you login with your Facebook id/credentials exclamation mark will vanish.

Login to your Facebook account through this module, and it shows concerns that is been detected in your Facebook account by eScan.

eScan Mobile Security suggests and highlights certain Privacy concerns to take care of your privacy in case you kept it unattended.

You can set following settings for your Facebook account using this module.

Privacy Concern	Recommended/Not Recommended	
	Setting as per eScan	
Who can look you up using the	Public-Not Recommended	
email address you provided?	Friends, Only Me options are	
	recommended Settings; Tap any one	
	option from these recommended	
	settings. Tap Ok (Figure 10.1), and	
	the Privacy concern will not be seen	
	anymore.	
Who can see the people, Pages	Everyone-Not Recommended	
and lists you follow?	Friends of Friends-Not	
	Recommended	
	Friends option is the recommended	
	Setting, tap on it and then tap OK	
	(Figure 10.2) to get rid of the Privacy	
	concern.	
Who can see your friends list?	Everyone-Not Recommended	
	Friends of Friends-Not	
	Recommended	
	Friends option is the recommended	
	Setting, Tap on it and then tap OK	
	(Figure 10.3) to get rid of the Privacy	
	concern.	
Who can see posts you've been	Everyone-Not Recommended	
tagged in your timeline?	Friends of Friends-Not	
	Recommended	
	Friends option is the recommended	
	Setting, Tap on it and then tap OK	
	(Figure 10.4) to get rid of the Privacy	
	concern.	
Who sees tag suggestions when	Friends -Not Recommended	
photos that look like you are uploaded?	No One option is the recommended Setting, tap on it and then tap OK	





3

(Figure 10.5) to get rid of the Privacy concern.

	Facebook Privacy	63		Facebook Privacy
	privacy concerns have been detect acebook account. To fix tap on it.	led in		vacy concerns have been detected in book account. To fix tap on it.
A ;	Who can look you up using the address you provided? Everyone	email		no can see the people, Pages ar s you follow? slic
0	Privacy Settings		0	Privacy Settings
Public Not rec	C commended	0.000	Everyor Not recom	
Frien	ds	~	Friends Not recom	of Friends mended
Only	Me		Friends	
	ок		E C	ок
A 1	Who can see posts you've bee lagged in on your timeline? Friends of friends	n	A ph up	no sees tag suggestions when otos that look like you are loaded? mds
	Who sees tag suggestions whe	an		

Figure 10.1

















Figure 10.5

Once all the Privacy concerns have been taken care of your Facebook Privacy screen looks as below (Figure 10.6).



Figure 10.6





11. Device Health

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This module helps check your Device Health. It contains following Fields.

Table 11.1		
Fields	Description	
Device Health(Refer Figure 11.1 for below fields)		
Device	Displays the name of the device.	
iOS Version	Displays the iOS version the device is using.	
Jailbroken	Displays the setting for Jailbreaking.	



Figure 11.1

Jailbreaking is an essential part of IOS experience.

Jailbreaking iOS devices pose numerous security dangers to the device and the user. A Jailbroken smartphone can easily be influenced by malware and Trojans that can cause great harm to system files.

Hence it is highlighted and you can also see a warning as below in this module.

A software update may contain security vulnerability fixes, bug fixes and product enhancements. Therefore always make sure your device is using the latest version of IOS.

Jailbreaking your device eliminates security layers designed to protect your personal information and your iOS device. Therefore we strictly recommend you do not jailbreak your iOS device. To know more about issues caused by jailbreaking as provided by Apple tap the info button below. You can read more about it from the icon next to the warning message.





12. Privacy Advisor:

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This module displays the settings for Location Service.

Tap on Privacy Advisor module any of the following gets displayed as per the your Phone settings for Location services.

Location Services On Location Services Off

Table 12.1

Field	Description
Location Service	
Location Services	If Location services is ON in your phone
On	Settings, Privacy section (Figure 12.1). The
	value for this field will be displayed as On in
	the Privacy Advisor screen (Figure 12.2).
Location Services	If Location services is OFF in your phone
Off	Settings, Privacy section (Figure 12.3). The
	value for this field will be displayed as Off in
	the Privacy Advisor screen (Figure 12.4).

Note: Your privacy can be at stake if some unwanted apps use the location services. It is recommended to allow location access only to the Apps of your choice. Battery life can also be optimized by allowing location access to limited apps.

To check the apps that are currently using location services. Go to Device Settings, tap Privacy, tap Location services.





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No SIM	Ŧ	2:49 PM		•
< Pri	vacy L	ocation Serv	ices	
Loca	ation Servi	ces		\sum
Location Services uses GPS, Bluetooth, and crowd- sourced Wi-Fi hotspot and mobile phone mast locations to determine your approximate location. About Location Services & Privacy				
Shar	re My Loca	ation		>
"iPho	ne 5s" is bei	ng used for locat	ion sharing.	
Å	App Stor	re	Never	>
F	Calenda	r	While Using	>
	Camera		While Using	>
1	Home		While Using	>
6	Maps		While Using	>
_				

Figure 12.1

Privacy Advisor
Location Service On
Your privacy can be at stake if some unwanted apps use the location services. It is recommended to allow location access only to the Apps of your choice. Battery life can also be optimized by allowing location access to limited apps.
To check the Apps that are currently using location services, go to Devices Settings >> Privacy >> Location services. You can also deny location access to unwanted apps from here.

Figure 12.2





Figure 12.4





13. QR Code Scanner:

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QR Code Scanner includes an advanced Web Phishing and Malware Filter, which warns you of Phishing and Malware websites during scanning of QR Codes.

After the scanning process gets over, it displays the category of the scanned URL. In case it comes under Malware category, then eScan highlights it in red.

Note – eScan will not scan and Filter URL if the scanned QR code contains text along with the URL. Tap on Snap QR Code to scan the QR code (Figure 13.1).



Figure 13.1





14. Settings:

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Settings module has three sections **General**, **Misc** and **Help**. Tap any one option as per your requirement.

able 14.1	
Option	Description
General(Refer Figure 14.1 for b	elow fields)
eScan Account	It displays the eScan account details.
Sign out	Tap to detach device from eScan server.
Check eScan Account	Tap to Check eScan account.
Logout Facebook	Tap to logout from Facebook.
Misc	
Set Secret Code	Tap on Set Secret Code.
	Two text box displays
	Enter New secret code and repeat same code
	in the Confirm secret code textbox. Tap Done
	to set your secret code (Figure 14.2). Once
	done Login screen appears and you can only
	enter application once you type the secret
	code (Figure 14.3).
	To protect eScan settings from unauthorized
	user, it is mandatory to set the secret code.
Change Secret Code	Tap Change Secret Code to Change the secret
	code.
	In the Change Secret Code screen
	Enter the current secret Code, New Secret
	Code and Confirm secret code.
	Tap Done to confirm changes (Figure 14.4).
Disable Secret Code	Tap to disable the secret code. On the Disable
	Secret Code screen enter the current secret
	code tap Done. The secret code will be
	disabled (Figure 14.5).
Write To Log File	Tap this button and disable writing to
	Log files.
	Tap this button and enable writing to
	Log files.
Clear Logs	Tap to clear the log files generated by the
-	application. Once you tap this option,
	warning alert displays
	Are you sure you really want to clear logs?
	Tap OK to confirm. Tap Cancel to exit the
	alert (Figure 14.6).





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Send Log File	Tap to send the log files. On the eScan Log screen enter recipients in the To field. Other recipients in the Cc, Bcc field. Enter the subject in the Subject field. A log zip file will be automatically attached to this mail (Figure 14.7).	
Help		-
License	Tap on License to view License details	
	(Figure 14.8).	
eScan Agreement	Tap eScan Agreement to View the eScan	
	Agreement in detail (Figure 14.9).	
Legal	Tap Legal to View the Legal document in	
	detail (Figure 14.10).	
About eScan	Tap About eScan to view Version	
	(Figure 14.11).	

Settings	
General	
eScan Account nikhib@escanav.com	
Sign Out Detach the device from eScan server	
Check eScan Account	
Logout Facebook Not yet set	
Misc	
Set Secret Code	
Disable Secret Code Not yet set	
Write To Log File	
Clear Logs	
Send Log File	
Help	



Set Secret Code

To protect eScan settings from unauthorized user, It is mandatory to set the secret code.

Figure 14.1

Figure 14.2







Figure 14.3



Figure 14.5

< Cha	ange Secret C	ode			
D.	rrent secret code				
	New secret code				
(Confirm secret cod	le .			
	Done				
1	2 ^***	3 DEF			
4 ©HI	5	6 MNO			
7 PORS	8	9 wxyz			
	0	(*)			

Figure 14.4



Figure 14.6





Cancel eScan Log Sand		<	
To:		Sub	
Cc/Bcc:	ेसाम		
Subject: eScan Log		25	
Hello There,			
Please find attached log file.			
With Regards, (Type your name & contact details here.)			
zip eScanDebuginfo.zip			
Sent from my iPhone			

Figure 14.7

eScan Agreement

Software End User License Agreement

eScan Mobile Security for iPhones & iPads Read the following terms and conditions carefully before downloading, installing or using this Software (defined above). By using this software or by clicking the "I agree" button or attempting to lead the software in any way, (such action will constitute a symbol of your signature), you acknowledge and admit that you have read, understood and agreed to all the terms and conditions of this agreement. If you do not agree with such terms and conditions, please do not proceed with the installation of the software and delete the software from your device. This software is available only to individuals aged 13 years or older. If you are 13 or older but under the age of 18, you should review these terms and conditions with your parent or guardian to make sure that you and your parent or guardian understand these terms and conditions. eScan Mobile Security for iPhones & iPads

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Figure 14.9



Figure 14.8

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RNCryptor

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Figure 14.11

An ISO 27001 Certified Company





Table ZBack to Page 13		
Option	Description	<u>Back to Index</u>
Anti-Theft Module		
Locate Device	To enable Locate Device, tap on the Anti-	
	Theft module, tap Locate Device, a	
	popup/alert displays such as Allow eScan to	
	access your location?. Tap Always Allow	
	(Figure 6.4). This will enable Locate Device	
	with a green tick mark. To enable it manually,	
	Go to Phone Settings, tap Privacy, tap	
	Location Services, tap enable, select the	
	eScan Application and Select Always (Figure	
	6.5, Figure 6.6, Figure 6.7, Figure 6.8).	
Play Sound	If you Tapped Allow Notifications by tapping	
Message	on the alert message eScan Would Like to	
Photos	Send You Notifications (Figure 4.2) during	
	activation. Play Sound, Message and Photos	
	options under this module will be seen with a	
	green tick and if you tapped Don't Allow,	
	these will be seen with an exclamation mark.	
	To enable these options manually so that it is	
	enabled and seen with a green tick, tap	
	Settings, tap Notifications, select the eScan	
	App, tap Allow Notifications	
	(Figure 6.9, Figure 6.10, Figure 6.11).	
Contact Backup module		
	Initially Contact Backup module is seen with	
	an exclamation mark. Tap on this module	
	Following alert gets displayed.	
	eScan would Like to Access Your Contacts	
	(Figure 7.2).	
	If you tapped OK, the exclamation mark will	
	vanish and Contact Backup module is	
	enabled. If you tapped on Don't Allow,	
	Contact Backup module is still seen with an	
	exclamation mark.	
	To enable the module manually, Tap Settings	
	tap Privacy; tap Contacts, Enable Contacts for	
	eScan App. Once done, the Contact Backup	
	module is enabled.(Figure 7.3, Figure 7.4)	
Facebook Privacy	Tap on Facebook Privacy module, tap Add	
	Account. Login to your Facebook Account	
	and the exclamation on the module	
	vanishes.	





15. Contact Details

Free Technical Support We offer 24x7 free online technical support to our customers through e-mail and live chat. We also provide free telephonic support to our customers during business hours. Contact: 022 – 67722911 Dial 1 for support Dial 2 for registration Dial 3 to log a call automatically **Note:** On the IVR while recording the message press # to complete the recording and log the call. Important Websites For sales enquiry, write to: sales@escanav.com For support enquiry, write to: gsupport@escanav.com For forums, write to http://forums.escanav.com

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For eScan Wikipedia/help, visit: http://www.escanav.com/wiki

For live chat, visit: http://www.escanav.com/english/livechat.asp

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