



eScanTM

Total Security

**eScan Mobile Security
for iPhones & iPads
User Guide**



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Introduction:

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eScan mobile security solution for iPhones, iPads and iPod Touch makes your life simple. It is equipped with features to activate any alarm or locate your iPhone or iPad on Map through online anti-theft portal. Using the online portal you can send alert message to the device or take photo of the user holding the device using the front camera. eScan Mobile Security for iPhone and iPad ensures safe online experience through its advanced Web Protection module that allows you to select website categories to be allowed or blocked in eScan browser. Additionally you can even take a back-up of contacts or control privacy settings for your Facebook account. It also displays the status of Location services and advices for optimizing battery usage.



1. System Requirements:

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Prior to installation your device must meet the following criteria:

Operating Systems: iOS 6.0 or later

Device Space: 40-50 MB space

Memory: 20-50MB (varies by device)

Other: 3G/4G (LTE) or Wi-Fi Internet connection required for download.



2. Installation:

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eScan Mobile Security for iPhones & iPads can be installed on to your device by the following methods:

1. Tap the Apple App Store icon on your iOS device to load it. The Apple App Store screen appears.
2. Tap the Search icon at the bottom to load the search field. The Search field appears and your iOS keyboard pops up.
3. Type eScan Mobile Security in the search field.
4. Tap to download eScan Mobile Security for iPhones & iPads Application.
Once downloaded you get the icon on your iPhone device.



3. Uninstallation:

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You can uninstall eScan mobile security by the following methods:

1. Do a long press on the eScan app icon on your device. After you tap and hold eScan app icon, all the apps wiggles with a X on top left corner of all the apps.
2. Tap on the X on the top left corner of your eScan app icon.
3. A popup displays and asks to confirm delete.
4. Tap Delete to uninstall or delete the App.

4. Registration and Activation:

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Once you download the application. You get a trial version free for first 30 days. When you open the application, you get eScan Agreement screen with **“eScan” Would Like to Access the Camera** alert (Figure 4.1). Select any options from consecutive alerts. Refer (Table 4.1) for more details.

Table 4.1

Alerts and Options	Actions
“eScan” Would Like to Access the Camera (Figure 4.1).	
Ok	Tap Ok (Figure 4.1) to allow the app to access the camera. Once done it takes you to next Alert “eScan” Would Like to Send You Notifications (Figure 4.2).
Don't Allow	Tap Don't Allow (Figure 4.1) to restrict app to access the camera. Once done it takes you to next Alert “eScan” Would Like to Send You Notifications (Figure 4.2).
“eScan” Would Like to Send You Notifications (Figure 4.2)	
Don't Allow	If have not given camera access on the previous alert and tapped Don't Allow on this alert, you get a Permission alert (Figure 4.3). Tap Settings on this alert it directs you to phone settings. Tap the eScan app, tap Camera and enable (Figure 4.4).
Allow	If you have given camera access on the previous alert and tapped Allow , the alert disappears, tap Accept (Figure 4.5) on the present eScan agreement screen, it takes you to Sign in screen (Figure 4.6).



Figure 4.1



Figure 4.2



Figure 4.3

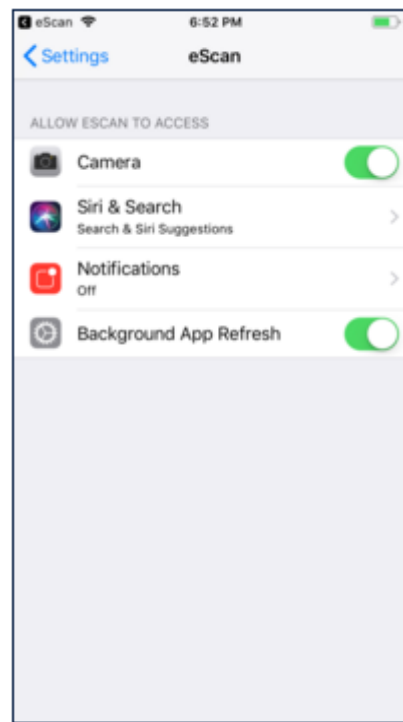


Figure 4.4

Tap Accept (**Figure 4.5**). If you have an eScan account, sign in with that account (**Figure 4.6**), Else you can create a new eScan account after tapping on Create an account link (**Figure 4.6**).

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Figure 4.5

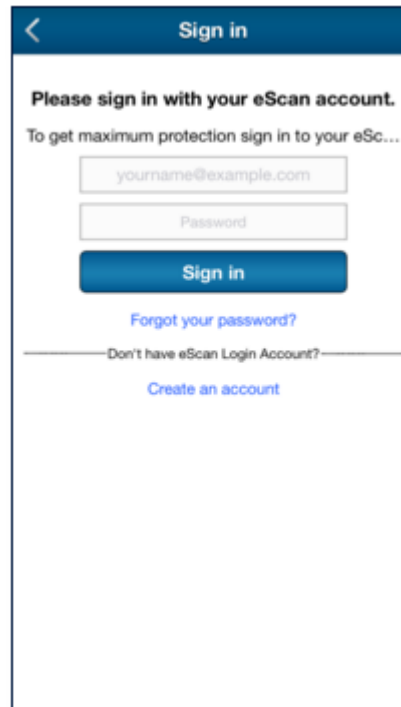


Figure 4.6

On the Sign in screen (Figure 4.6), select any one option as per your requirements (Table 4.2).

Table 4.2

Field	Description
Option 1: Sign in (Refer Figure 4.7 for below fields)	
eScan Email Address/eScan Account	If you already have an eScan account, enter the eScan account id/email id in this textbox.
Password	Enter the password for eScan email id/Account in this textbox.
Sign in	Tap Sign in to sign in to the app. Once done, it takes you to eScan Mobile Security welcome screen (Figure 4.8).
Option 2: Create Account (Refer Figure 4.9 for below fields)	
Full name	If you don't have an eScan account, you can create via Create Account. Enter your Full name in the Full name textbox.
Email Address	Enter your email address in the textbox.
Password	Enter/create a password in the textbox.
Re-Enter password	Re-Enter the password you typed in, in the password field.
Language	Select Language from the dropdown.
Select security question	Select any security question from the dropdown.
Answer	Type your answer in this textbox for the

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	selected Security question.
Register	Tap Register.
Option 3:Forgot Password(Refer Figure 4.10 for below fields)	
Email Address	In case you forgot password tap Forgot Password link. Enter your email address, your password will be forwarded to your email address.
Submit	Tap Submit to submit details.
Back	Tap Back to exit this screen.

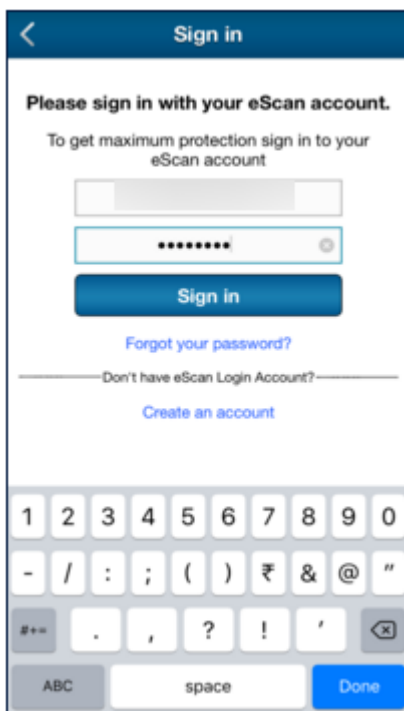


Figure 4.7

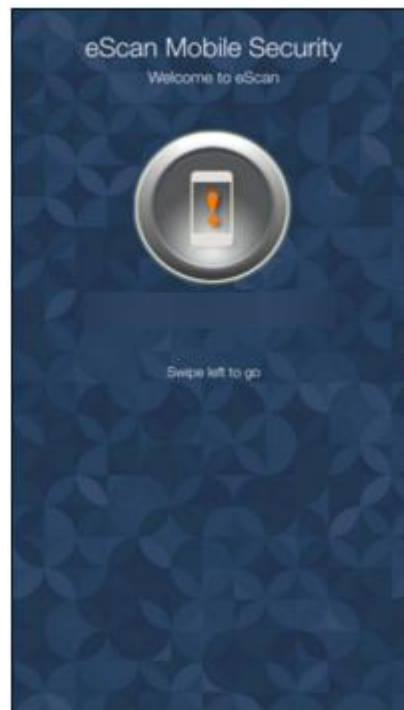


Figure 4.8

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Create Account

eScan
Total Security

My eScan Login

Create an account

Full name

Email Address

Password

Re- Enter password

Language

English (United States)

Select security question

What is the name of your first school?

Answer

Please send me e-mail notifications on updates & offers.

Register

I already have an account

Figure 4.9

Recover Password

eScan
Total Security

My eScan Login

Password help assistant

To retrieve the password enter your registered email address

Email Address

yourname@example.com

Submit Back

Figure 4.10

5. Login:

Once you are done with Sign procedure, you get eScan Mobile Security screen which says swipe left to go (**Figure 5.1**).

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Swipe left and it takes you to the application.
You get below modules in this App (**Figure 5.2**).

- **Anti-Theft**
- **Contact Backup**
- **Data Usage**
- **SafeSurfing**
- **Facebook Privacy**
- **Device Health**
- **Privacy Advisor**
- **QR Code Scanner**
- **Settings**

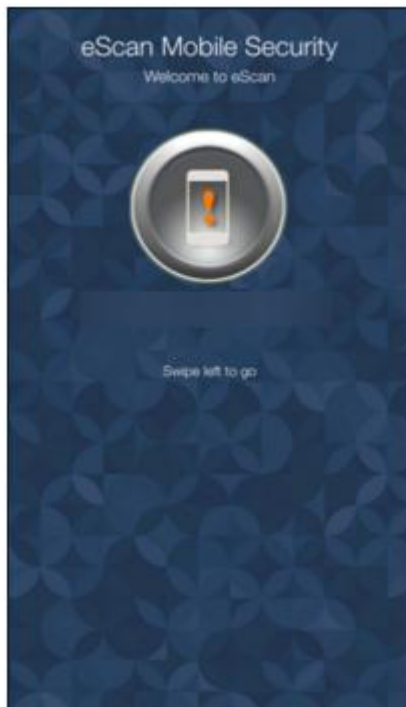


Figure 5.1



Figure 5.2

Note:

Initially **Anti-Theft**, **Contact Backup** and **Facebook Privacy** modules comes with an exclamation mark and are disabled. You need to enable some settings to enable these modules. To enable **Anti-Theft**, **Contact Backup** modules first thing is register to Anti-Theft portal, also some settings need to be done individually for each of these modules to be enabled. Please read more on this on **Page 51 (Table Z)**.

6. Anti-Theft:

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eScan Mobile Security for iPhones & iPads provides advanced anti-theft features for locating your device. You can also locate your device in case it is lost/ stolen to retrieve it back. You can make your device scream remotely or send any message that can be displayed on the device to improve its chance of getting back. Moreover, it allows you to take Photo of the user who is holding your device through online anti-theft portal.

To enable Anti-Theft module, tap on the module (**Figure 5.2**). On the next screen tap Add Account (**Figure 6.1**).

A screen appears wherein you can login to Anti-Theft portal using existing eScan account and tap OK (**Figure 6.2**) OR

Sign in with another eScan account if you have, by entering your eScan account/email id and password. Tap Sign in to login to Anti-Theft portal (**Figure 6.2**).

You can also register and create a new eScan account to login to the Anti-Theft portal.

To create new eScan account or to recover password for an already existing account Refer (**Table 4.2 Option 2 and Option 3**) (**Figure 6.2**).

Note:

Link to the Anti-Theft portal is <http://antitheft.escanav.com/>

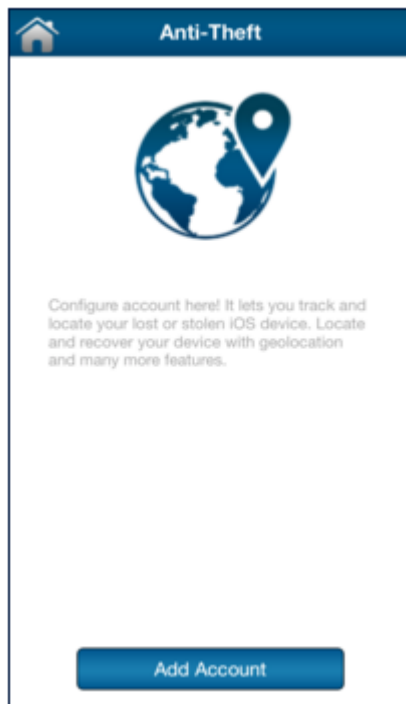


Figure 6.1

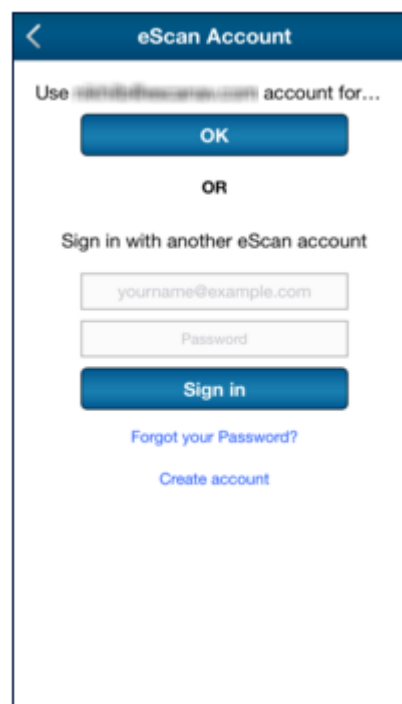


Figure 6.2

Once you login on the Anti-Theft portal, it takes you to main App screen where all the modules are displayed (**Figure 6.3**). Anti-Theft module will be seen with an exclamation mark.

Anti-Theft module has following options, Locate Device, Play Sound, Message and Photos.

Configure following settings for Anti-Theft module to be seen without exclamation mark (Table 6.1).

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Table 6.1

Option	Description
Anti-Theft Module	
Locate Device	<p>To enable Locate Device, tap on the Anti-Theft module, tap Locate Device, a popup/alert displays such as <i>Allow eScan to access your location?</i>. Tap Always Allow (Figure 6.4). This will enable Locate Device with a green tick mark.</p> <p>To enable it manually, go to Phone Settings, tap Privacy, tap Location Services, tap enable, select the eScan Application and select Always (Figure 6.5, Figure 6.6, Figure 6.7 and Figure 6.8).</p>
Play Sound Message Photos	<p>If you Tapped Allow Notifications by tapping on the alert message <i>eScan Would Like to Send You Notifications (Figure 4.2)</i> during activation. Play Sound, Message and Photos options under this module will be seen with a green tick and if you tapped Don't Allow, these will be seen with an exclamation mark.</p> <p>To enable these options manually so that it is enabled and seen with a green tick, tap Settings, tap Notifications, select the eScan App, tap Allow Notifications (Figure 6.9, Figure 6.10, Figure 6.11).</p>

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Figure 6.3

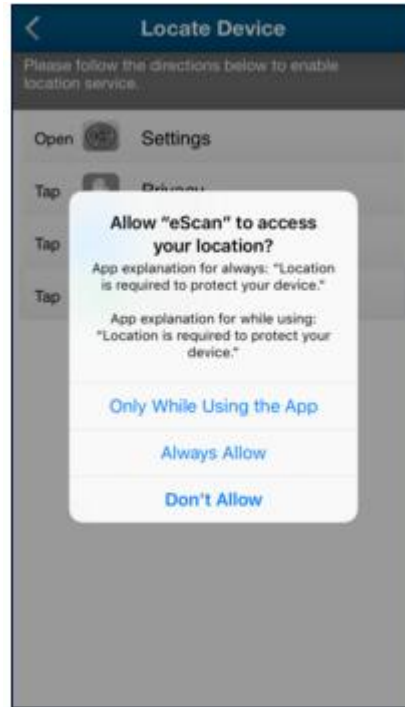


Figure 6.4

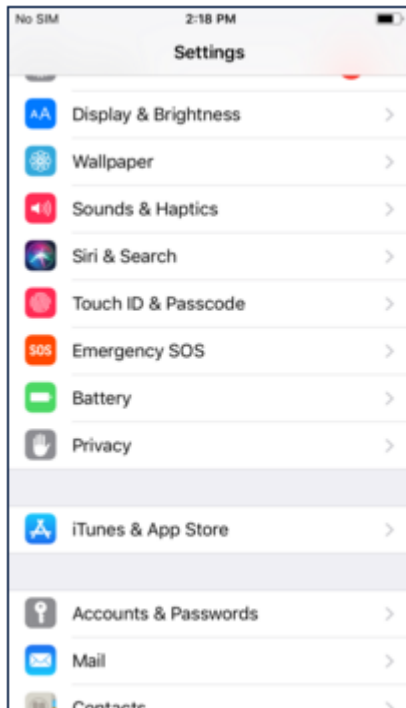


Figure 6.5

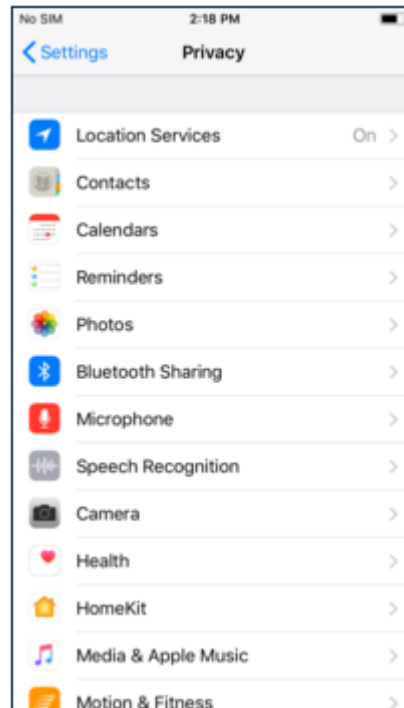


Figure 6.6

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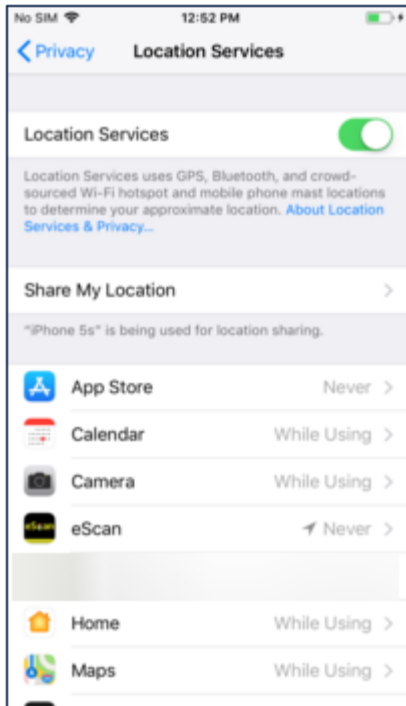


Figure 6.7

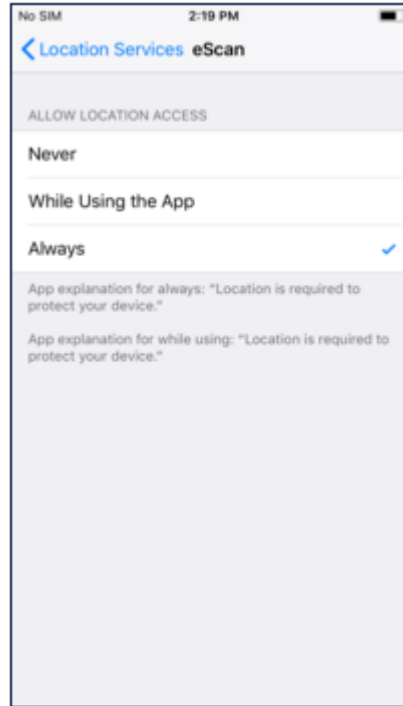


Figure 6.8



Figure 6.9

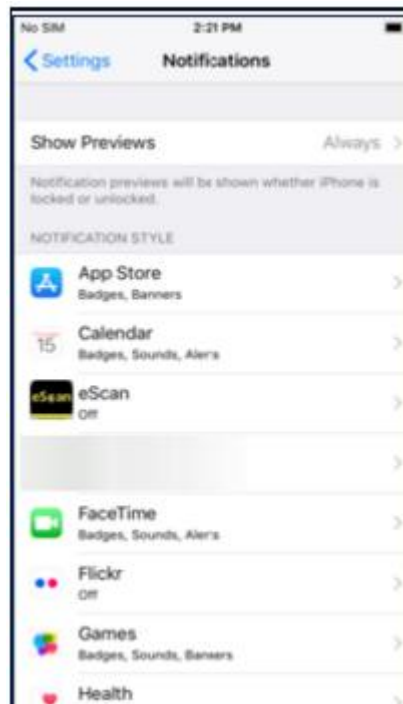


Figure 6.10

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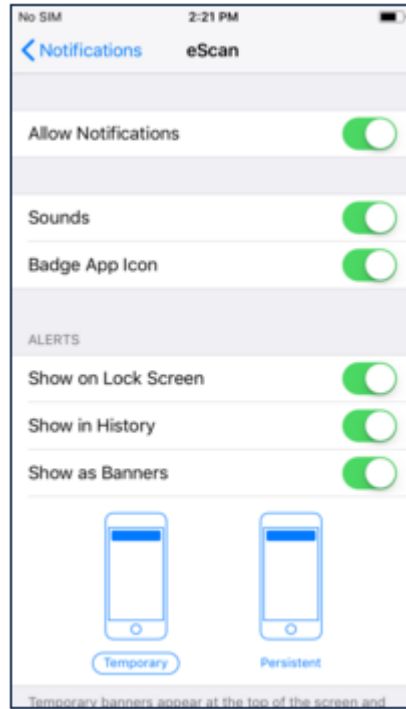


Figure 6.11

Once **Locate Device**, **Play Sound**, **Message** and **Photos** options are seen with a green tick mark under this module (**Figure 6.12**). You can use the Anti-Theft server to send Locate, Scream, Camera and Alert command to your iOS device and perform various actions as per your requirement.

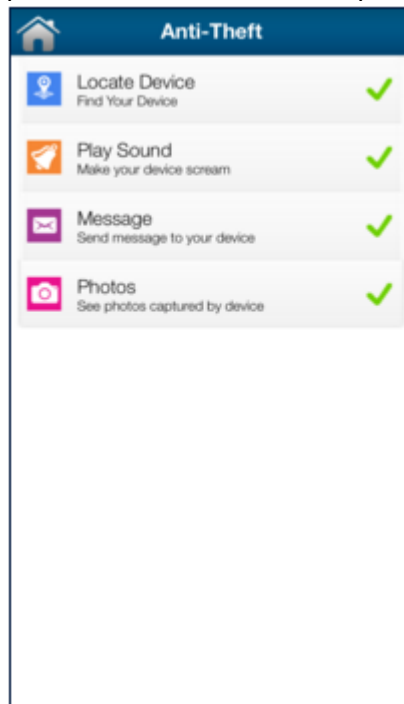


Figure 6.12

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Login to Anti-Theft portal <http://antitheft.escanav.com/> with your eScan username and password (**Figure 6.13**). Once Done Locate, Scream, Camera and Alert commands are available and you can perform various tasks as per your requirement using these commands (**Figure 6.14**).

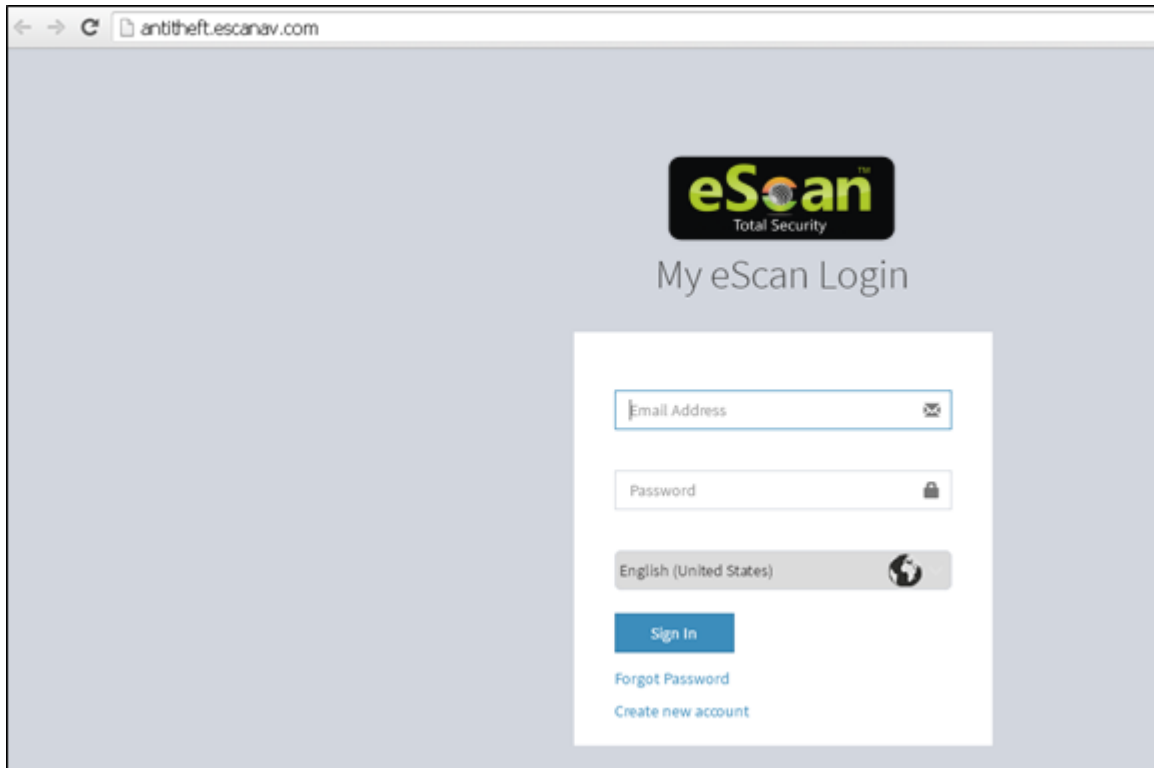


Figure 6.13

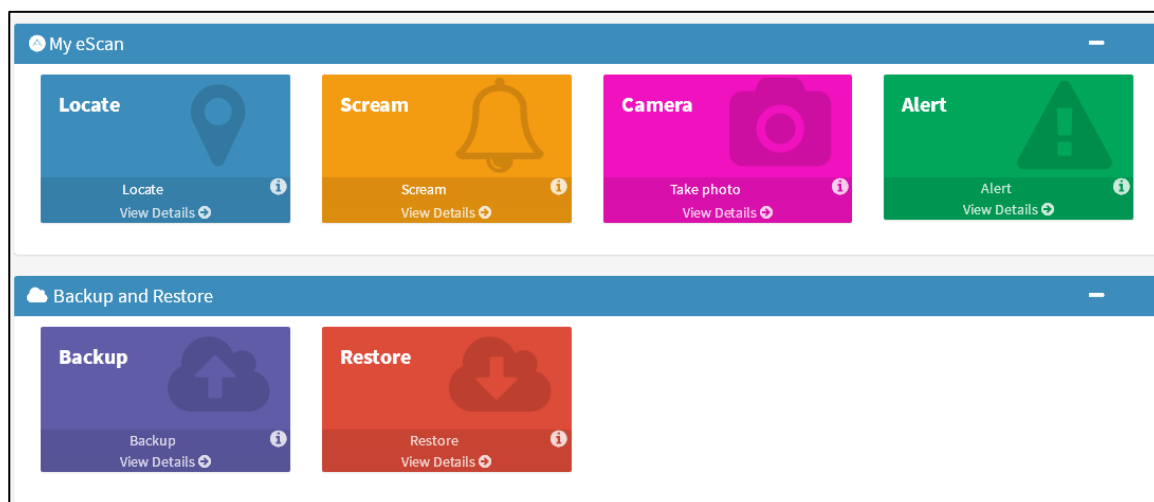




Figure 6.14

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Send Following commands to your device from Anti-theft server/portal (**Refer Figure 6.14, Table 6.2**).

Table 6.2

Commands	Functions
Locate	Click on "Locate" on the Anti-Theft portal to get the location coordinates of the device. "Request Pending" indicates that the Locate command is pending on the server. The status will be updated as soon as the command is successfully completed on the device.
View Details 	"View Details" displays the Location of the device on Google map. Note: Active internet connection is required on the device for successful execution of this command. Click "Reset" to cancel all pending requests.
Scream	Click on "Scream" to raise a loud alarm on the device. (The device will scream continuously for approx. 1 min.) "Request Pending" indicates that the Scream command is pending on the server. The status will be updated as soon as the command is successfully completed on the device.
View Details 	"View Details" displays the last two successful executions of the scream command. Note: Active internet connection is required on the device for successful execution of this command. Click "Reset" to cancel all pending requests.
Camera	Allows you to execute a command to capture a user's Photo on the device. "Request Pending" indicates that the Take Photo command is pending on the server. The status will be updated as soon as the command is successfully completed on the device.

<p>View Details</p> <p>View Details ↻</p>	<p>"View Details" displays last two successful executions of the "Take Photo" command.</p> <p>Note:</p> <p>Active internet connection is required on the device for successful execution of this command.</p> <p>If eScan is not permitted to use camera on the device, eScan will fail to capture photo. Click "Reset" to cancel all pending requests.</p>
<p>Alert</p>	<p>Allows you to send a message (200 characters) to your lost / stolen device. This message will be displayed as Notification message on your device.</p> <p>"Request Pending" status is shown in the below cases.</p> <p>The request has not yet reached the device due to no internet connectivity on the device/unknown reason.</p> <p>The alert message is not yet read by the user on the device.</p>
<p>View Details</p> <p>View Details ↻</p>	<p>"View Details" displays the last two successful executions of the alert command.</p> <p>Note:</p> <p>Active internet connection is required on the device for successful execution of this command.</p> <p>If the device is not connected to internet at the time of executing the command, the message will be displayed whenever the device connects to the internet.</p> <p>Click "Reset" to cancel all pending requests.</p>
<p>Tap on this link http://www.escanav.com/iOSAppstateTransitions to view how Locate, Scream, Camera and Alert commands from the Anti-Theft portal works for iOS 6, iOS 7 and above OS versions when App is in Foreground, Background and Terminated states.</p>	

7. Contact Backup:

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Contact Backup module enables you to backup all your contacts on to the Cloud (Anti-Theft server) and secures them in case of virus infections and mobile crashes. The backed up data can also be easily restored back to the device, whenever required from the server.

Initially Contact Backup module is seen with an exclamation mark. Tap on this module Following alert gets displayed.

eScan would Like to Access Your Contacts (Figure 7.2).

If you tapped OK, the exclamation mark will vanish and Contact Backup module is enabled. If you tapped on Don't Allow, Contact Backup module is still seen with an exclamation mark.



Figure 7.1

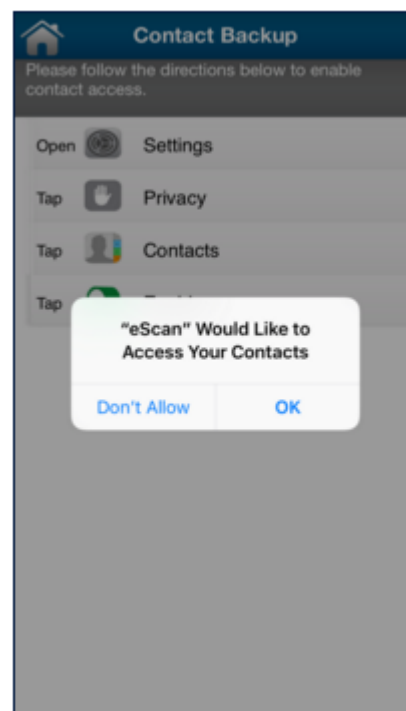


Figure 7.2

Note:

To enable the module manually, tap **Settings**, tap **Privacy**, tap **Contacts**, **Enable Contacts for eScan App**. Once done, the Contact Backup module is enabled (**Figure 7.3**, **Figure 7.4**).

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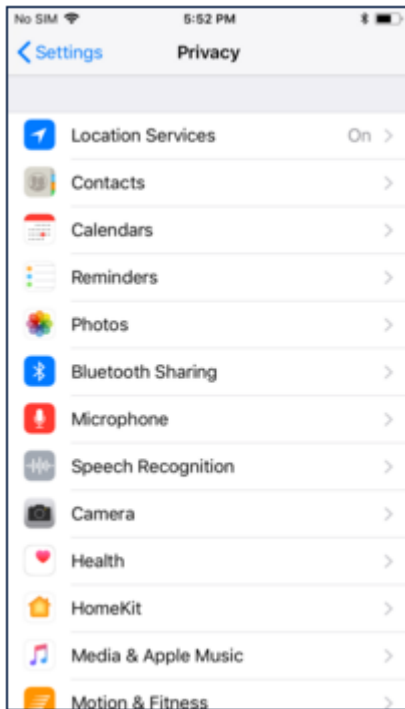


Figure 7.3

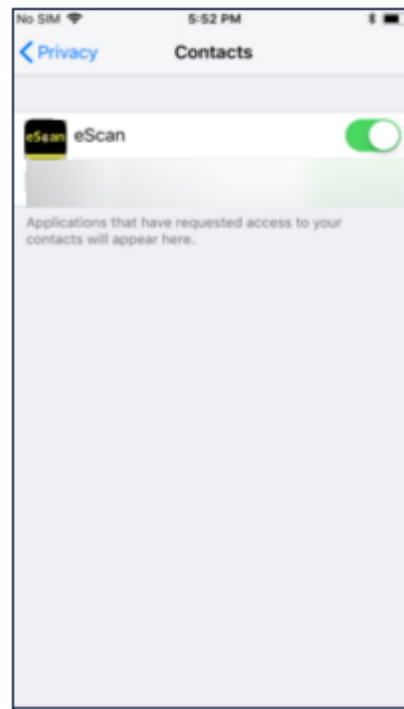


Figure 7.4

Contact Backup module has following options.

Backup Contacts, Restore Contacts

Tap any one of the following options, as per your requirement:

Table 7.1

Options	Description
<p>Backup Contacts</p>	<p>Tap this option to take backup all your contacts from device to the Cloud (Anti-Theft server).Once done an Alert appears to confirm that the backup is completed successfully (Figure 7.5).</p> <p>Last Backup: This is a note seen below Backup Contacts. This displays time and date when last backup of contacts was taken.</p>
<p>Restore Contacts</p>	<p>Tap to restore contacts from the Cloud (Anti-Theft server).</p> <p>Once you tapped on Restore Contacts, an alert is displayed to confirm that the Contacts are restored successfully (Figure 7.6).</p> <p>Last Restored: This is a note seen below Restore Contacts. This displays time and date when the last time contacts were restored.</p>

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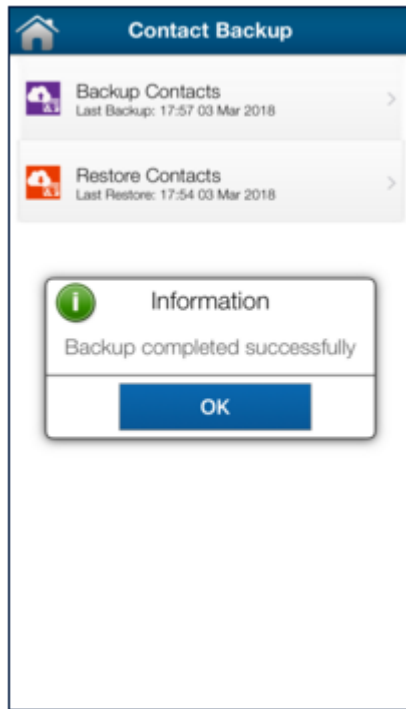


Figure 7.5

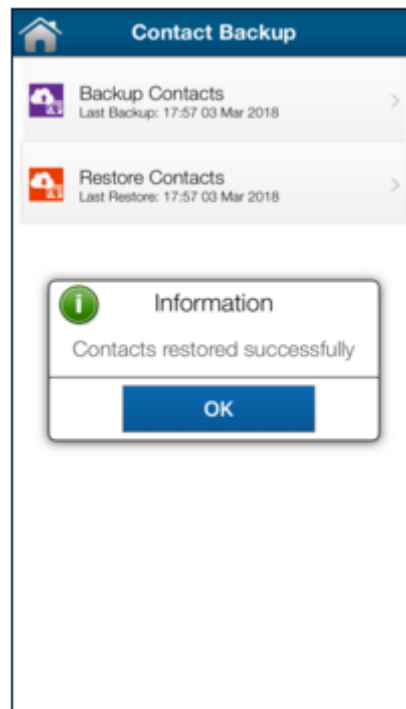


Figure 7.6

Procedure to enable the Backup and Restore commands to backup and restore contacts from the device to Anti-Theft portal.

Login to Anti-Theft portal, Select your iOS Device, go to Backup and Restore section (**Figure 7.7**).

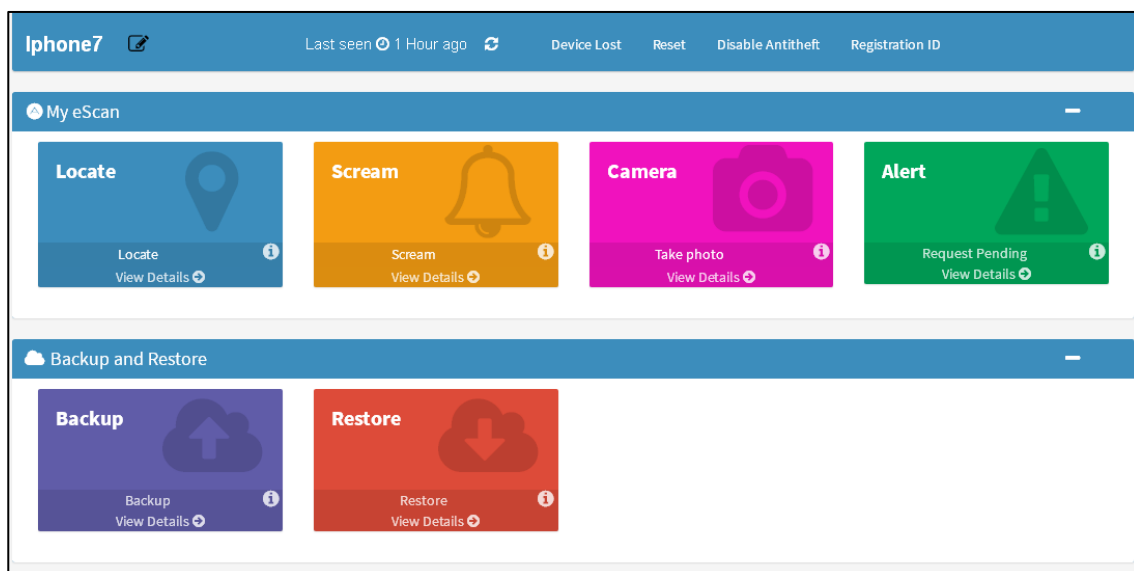




Figure 7.7

Select the desired option as per your requirement (**Table 7.2**).

Table 7.2

Option	Description
Backup	Allows you to take a backup of contacts from the Device to the server. "Request Pending" indicates that the Backup command is pending on the server. The status will be updated as soon as the command is successfully completed on the device. Note: Click " Reset " to cancel all pending requests.
View Details 	"View Details" displays the last successful executions of the Backup command. You can download the last successful Backup by clicking on Download button.
Restore	Allows you to restore contacts to device from the Last successful backup. "Request Pending" indicates that the Restore command is pending on the server. The status will be updated as soon as the command is successfully completed on the device.
View Details 	"View Details" displays the last two successful executions of the Restore command. Note: Click " Reset " to cancel all pending requests.
Tap on this link http://www.escanav.com/iOSAppstateTransitions to view How Backup and Restore commands from the Anti-Theft portal works for iOS 6, iOS 7 and above OS versions when App is in Foreground, Background and Terminated states.	

8. Data Usage:


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Many mobile networks charge you more if you go over your monthly allotment of mobile data. This can end up costing you quite a bit if you aren't monitoring how your data connection is being used. With this module you can view the Data Usage Summary for **Cellular Data** and for **WiFi Data (Figure 8.1)**.

The module has two sections

Cellular Data




WiFi Data

Tap **Cellular Data**  **(Figure 8.1)**, it takes you to **Cellular Settings** screen **(Figure 8.2)**, where you can define the PLAN SETTINGS (Data Plan, Billing Day), ALERT SETTINGS (Alert).

Tap Data Plan to set the Data Plan **(Figure 8.2)**.

If the Data Plan is unlimited **(Figure 8.3)**, Configure Cellular settings for Unlimited Plan as follows **(Table 8.1)**.

Table 8.1

Field	Description
PLAN SETTINGS	
DATA PLAN	Tap Cellular Data  (Figure 8.1) , tap on Data Plan (Figure 8.2) , and enable Unlimited  (Figure 8.3) .
Billing Day	Tap on Billing Day option (Figure 8.2) to Select Billing Day, Pick a Day () from 1 to 31 (Figure 8.4) .
ALERT SETTINGS	
Alert	N/A for unlimited Plan.

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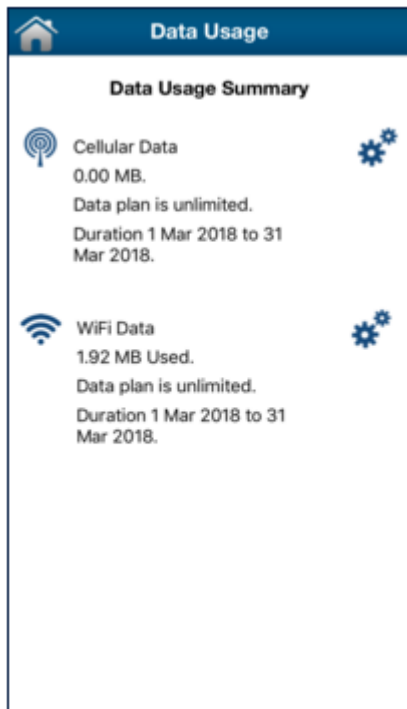


Figure 8.1

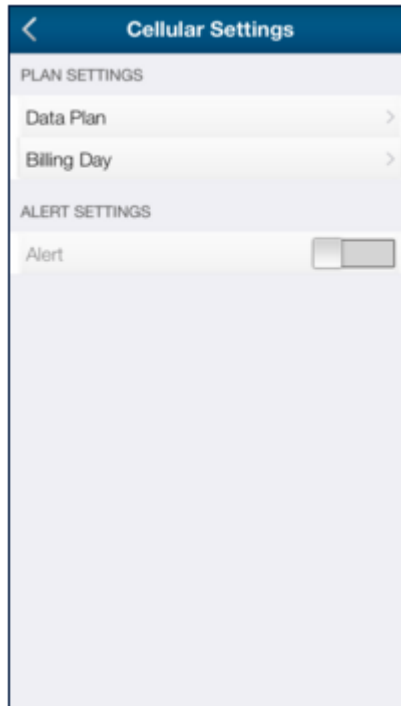


Figure 8.2

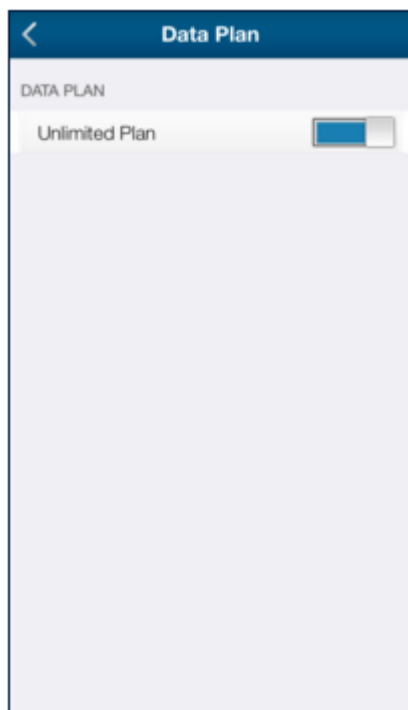


Figure 8.3



Figure 8.4

For a Limited Data Plan Configure following settings (**Table 8.2**).

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Table 8.2




Field	Description
PLAN SETTINGS	
DATA PLAN	Tap Cellular Data  (Figure 8.1), Tap on Data Plan (Figure 8.2) Disable Unlimited Plan  Set DATA LIMITATION DATA UNIT IN MB OR GB (Figure 8.5).
Billing Day	Tap on Billing Day option (Figure 8.2), Pick a Day from 1 to 31  (Figure 8.6).
ALERT SETTINGS	
Alert	Tap Alert (Figure 8.7). Provide the threshold percentage when you want to see an alert in the textbox (Figure 8.8).



Figure 8.5



Figure 8.6

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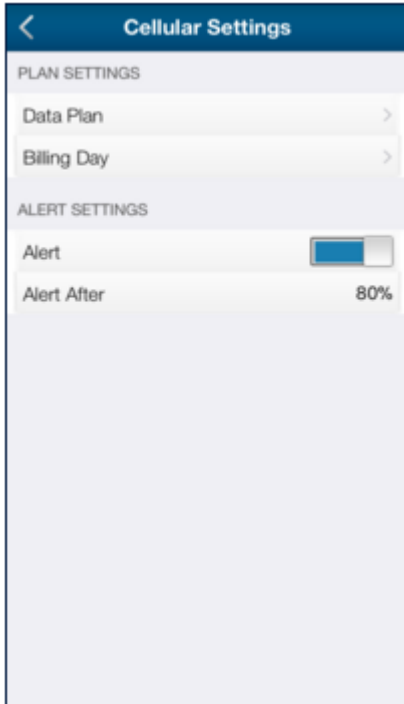


Figure 8.7

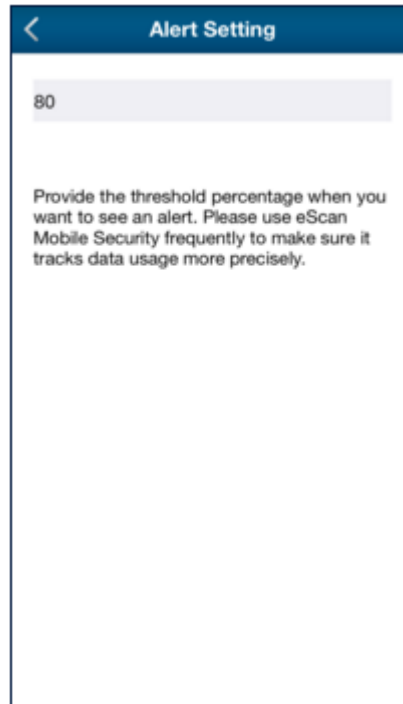


Figure 8.8

Tap Data Usage module, tap on **Wifi Data** (Figure 8.1), It takes you to **Wifi Settings** (Figure 8.9), here you can define the **PLAN SETTINGS** (Data Plan, Billing Day), **ALERT SETTINGS** (Alert).

If the Data Plan is unlimited, Configure Wifi settings for Unlimited Plan as follows (Table 8.3).

Table 8.3

Field	Description
PLAN SETTINGS	
DATA PLAN	Tap Wifi Data (Figure 8.1), tap on Data Plan (Figure 8.9), Enable Unlimited Plan (Figure 8.10).
Billing Day	Tap on Billing Day option (Figure 8.9), Pick a Day from 1 to 31 (Figure 8.11)
ALERT SETTINGS	
Alert	N/A for unlimited Plan

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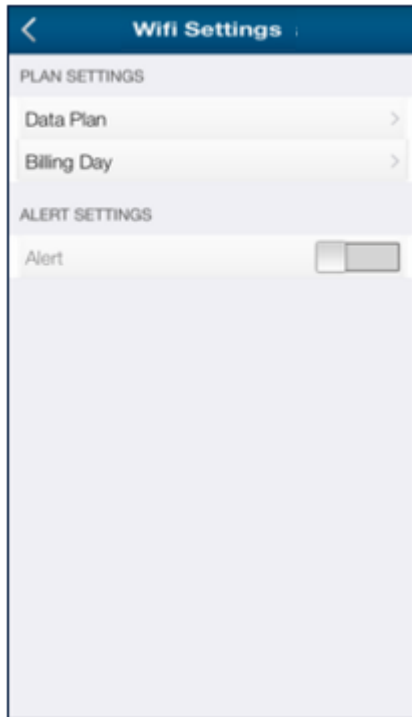


Figure 8.9

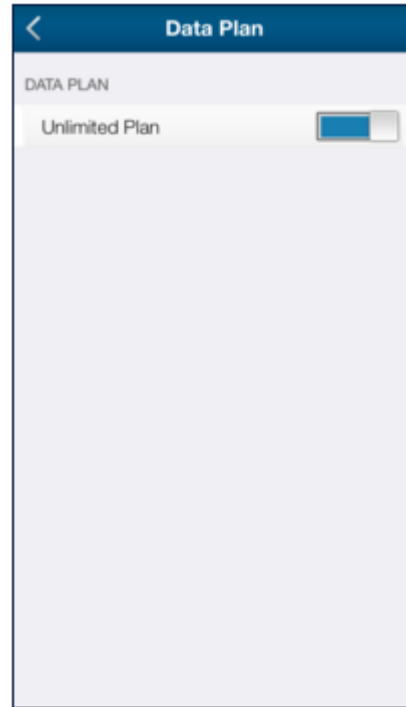


Figure 8.10



Figure 8.11

If the Data Plan is Limited, Configure Wifi settings for Limited Plan as follows (Table 8.4).

Table 8.4

Field	Description
PLAN SETTINGS	
DATA PLAN	Tap Wifi Data (Figure 8.1), Tap on Data Plan (Figure 8.9). Disable Unlimited Plan <input type="checkbox"/> Set DATA LIMITATION DATA UNIT IN MB OR GB ✓ (Figure 8.12)
Billing Day	Tap on Billing Day option (Figure 8.9), Pick a Day from 1 to 31 (Figure 8.13)
ALERT SETTINGS	
Alert	Provide the threshold percentage when you want to see an alert (Figure 8.14).

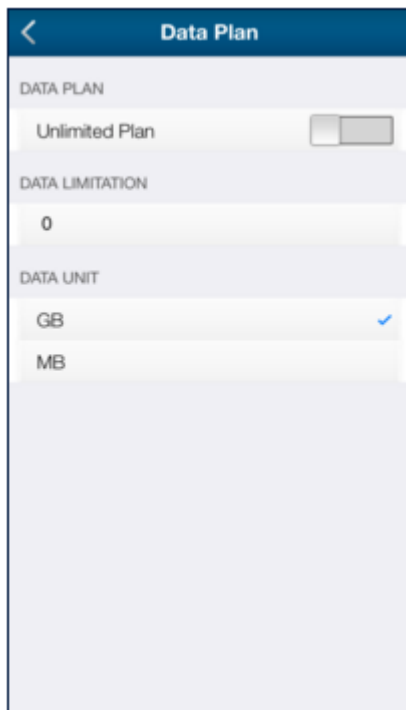


Figure 8.12



Figure 8.13

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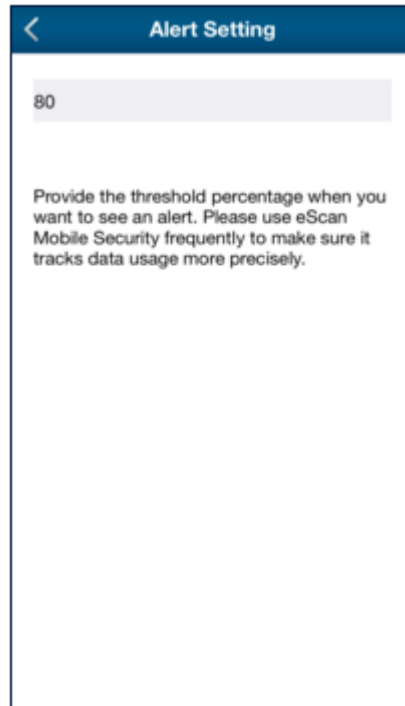



Figure 8.14

9. SafeSurfing:

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The SafeSurfing module helps you to browse the different sites safely.


Some Default shortcuts for sites are already provided in this screen.





Tap SafeSurfing module, following screen **(Figure 9.1)** gets displayed with default shortcuts to eScan, Google, Yahoo and Facebook sites. Tap the  icon, you get following options displayed in a popup **(Figure 9.2)**.

- 1) Settings
- 2) Add bookmark
- 3) Mail Link to this Page
- 4) Cancel

Tap any one option as per your requirement **(Table 9.1)**.

Table 9.1

Option	Description
Settings	
Categories	<p>Tap Settings (Figure 9.2), Tap Categories (Figure 9.3) under Settings, you get a list of site categories. eScan has already blocked some default site categories like <i>Alcohol and Tobacco Anonymizers</i> and others which are highlighted in red. Site categories such as Advertisements, Arts, and Business are enabled by default and are displayed in black with a blue tick on its side (Figure 9.4). You can also manually Block or Allow site categories. Tap on the site categories to Block or Allow certain site categories. Tap on right top icon  beside the Categories screen. Following category settings pop up appears (Figure 9.5)</p> <p>Allow All Block All Set to Default Cancel</p> <p>Tap Allow All to allow all site categories. Tap Block All to block all site categories. Tap Set to Default to display default list of blocked or allowed sites provided by eScan. Tap Cancel to exit the category settings pop up. Tap Done on top left to exit from the</p>

	Categories screen.
Accept Cookies	<p>Tap Accept Cookies under Settings (Figure 9.3). The option allows to enable or disable cookies.</p> <p>Tap to enable or disable cookies.</p> <p> Disable cookies.</p> <p> Enable cookies.</p>
Clear History	<p>Tap Clear History under Settings (Figure 9.3).</p> <p>The option allows to Clear browsing history. Tap this option a popup appears <i>Do you really want to clear history?</i>. Tap on Clear History to clear/delete history. Tap Cancel to exit the popup (Figure 9.6).</p>
Clear Cookies	<p>Tap Clear Cookies under Settings (Figure 9.3).</p> <p>The option allows you to Clear the cookies. Tap this option a popup appears <i>Do you really want to clear cookies?</i>. Tap Clear Cookies to clear/delete cookies. Tap Cancel to exit the popup (Figure 9.7).</p>
Clear Bookmarks	<p>Tap Clear Bookmarks under Settings (Figure 9.3).</p> <p>The option allows to Clear the Bookmarks. Tap this option pop up appears <i>Do you really want to clear bookmarks?</i>. Tap Clear Bookmarks to clear bookmarks. Tap Cancel to exit from the screen (Figure 9.8).</p>
Add Bookmark	
Add Bookmark	When you have to bookmark a site. Visit the website using SafeSurfing module, Tap Add Bookmark. (Figure 9.9)
Save	Tap Save to save the bookmark (Figure 9.10) .
Cancel	Tap Cancel to exit the screen (Figure 9.10) .
	<p>To view Bookmarked sites, tap  button in this module (Figure 9.1), Bookmarks screen shows all the sites which are bookmarked.</p> <p>Tap Done on Top right to exit the screen (Figure 9.11).</p>
Mail Link to this Page	
To	If you browse a site and want to mail the site

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	link to certain people you can use Mail Link to this Page option. Tap Mail Link to this Page (Figure 9.12), a New Message screen appear, define recipient mail ids to which you need to send mail in the To field (Figure 9.13).
Cc/Bcc	Define recipient mail ids to which you want to Cc or Bcc this mail (Figure 9.13).
Subject	Enter the subject (Figure 9.13).
Send	Tap Send on top right to send the mail (Figure 9.13).
Cancel	Tap Cancel on top left to exit the screen (Figure 9.13).

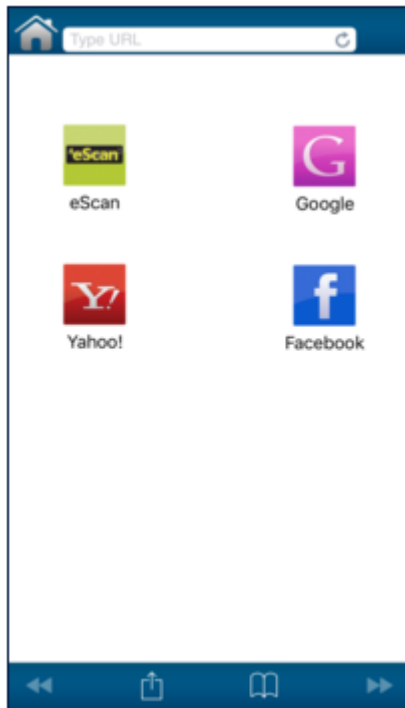


Figure 9.1

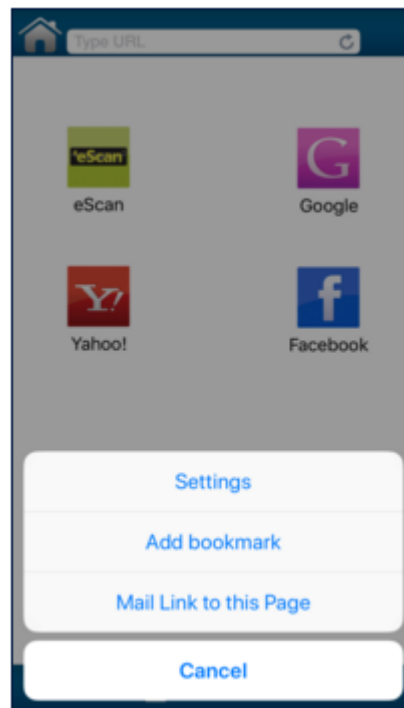


Figure 9.2

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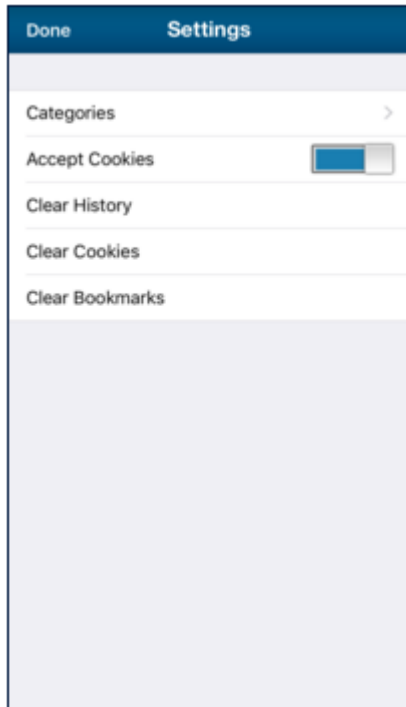


Figure 9.3

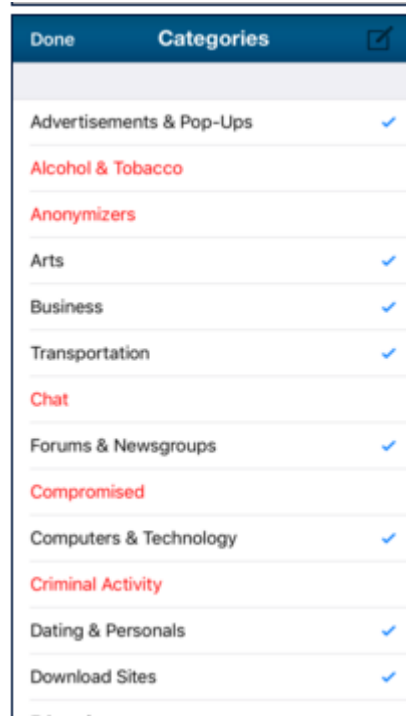


Figure 9.4

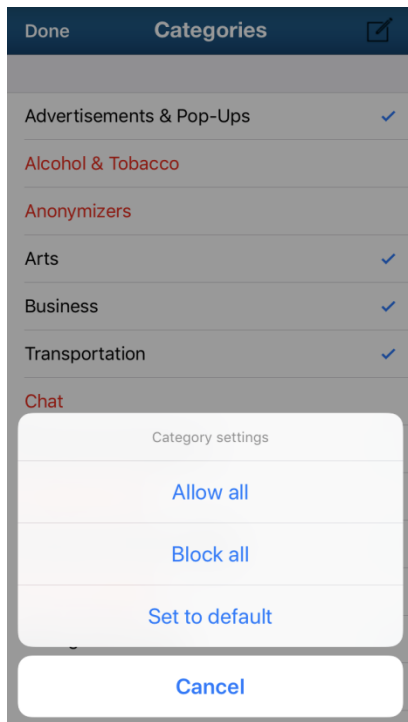


Figure 9.5

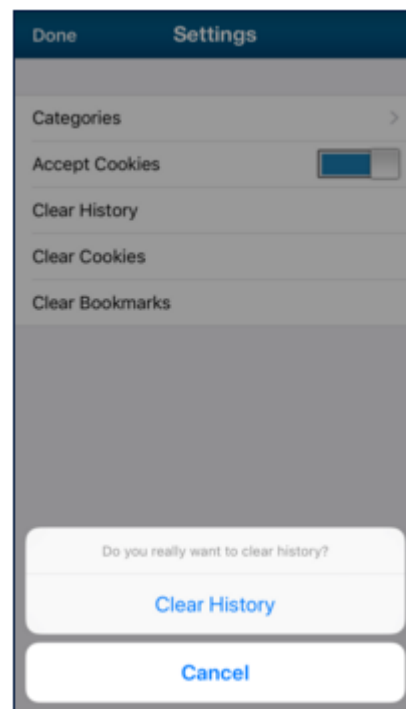


Figure 9.6

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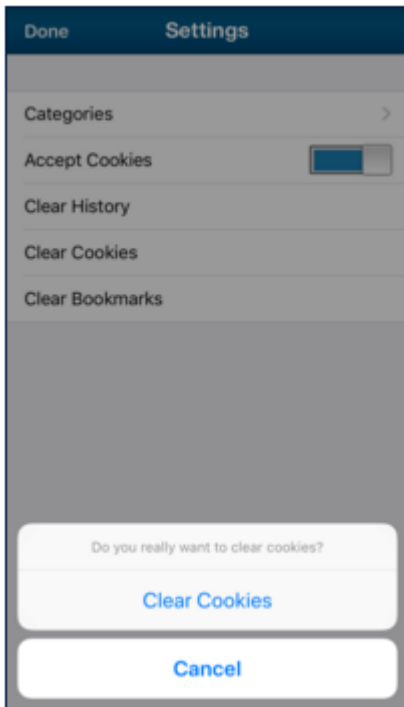


Figure 9.7

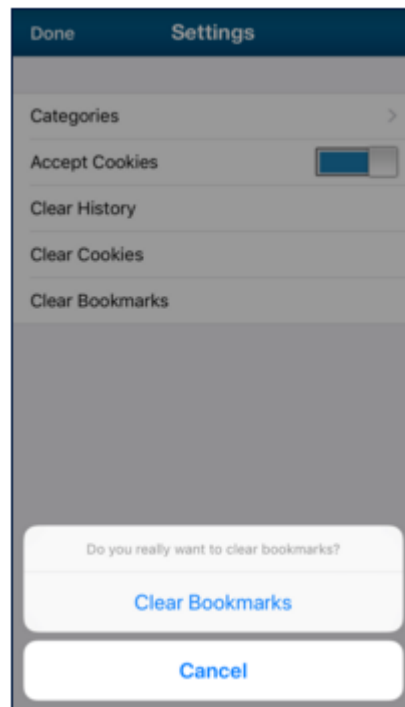


Figure 9.8

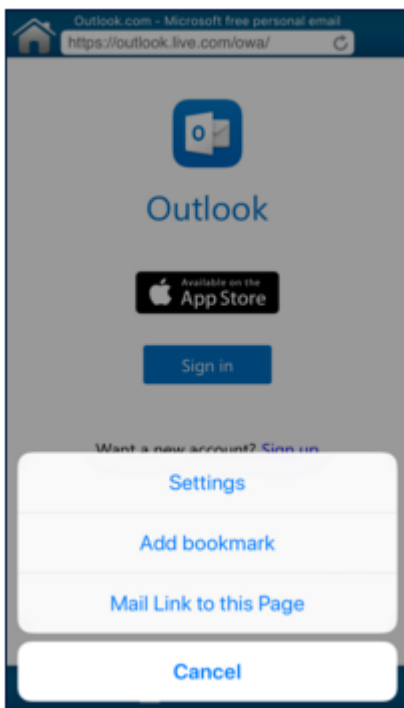


Figure 9.9

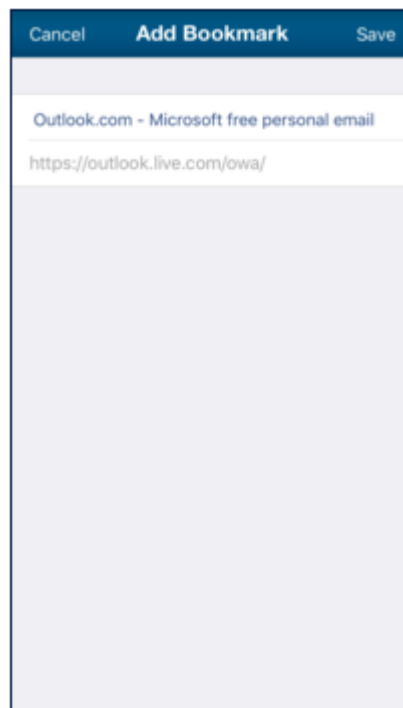


Figure 9.10

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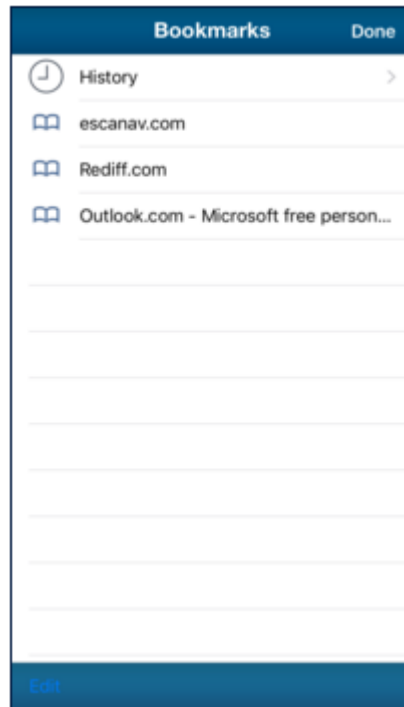


Figure 9.11

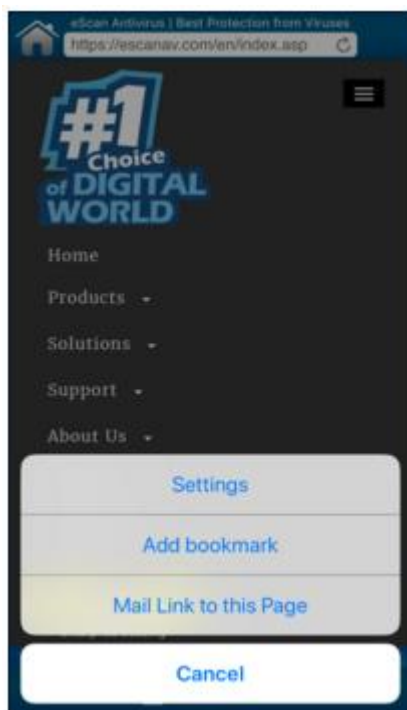


Figure 9.12

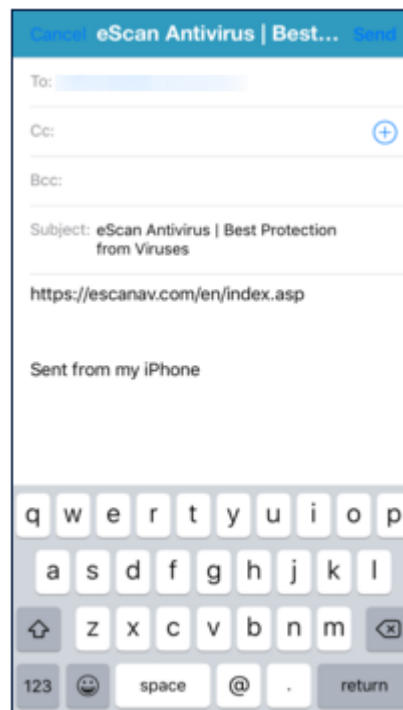


Figure 9.13

10. Facebook Privacy:

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Set Facebook Privacy using this module. Facebook Privacy module is also seen with an exclamation mark. Once you login with your Facebook id/credentials exclamation mark will vanish.

Login to your Facebook account through this module, and it shows concerns that is been detected in your Facebook account by eScan.

eScan Mobile Security suggests and highlights certain Privacy concerns to take care of your privacy in case you kept it unattended.

You can set following settings for your Facebook account using this module.

Table 10.1

Privacy Concern	Recommended/Not Recommended Setting as per eScan
Who can look you up using the email address you provided?	Public- Not Recommended Friends, Only Me options are recommended Settings; Tap any one option from these recommended settings. Tap Ok (Figure 10.1), and the Privacy concern will not be seen anymore.
Who can see the people, Pages and lists you follow?	Everyone- Not Recommended Friends of Friends- Not Recommended Friends option is the recommended Setting, tap on it and then tap OK (Figure 10.2) to get rid of the Privacy concern.
Who can see your friends list?	Everyone- Not Recommended Friends of Friends- Not Recommended Friends option is the recommended Setting, Tap on it and then tap OK (Figure 10.3) to get rid of the Privacy concern.
Who can see posts you've been tagged in your timeline?	Everyone- Not Recommended Friends of Friends- Not Recommended Friends option is the recommended Setting, Tap on it and then tap OK (Figure 10.4) to get rid of the Privacy concern.
Who sees tag suggestions when photos that look like you are uploaded?	Friends - Not Recommended No One option is the recommended Setting, tap on it and then tap OK

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(Figure 10.5) to get rid of the Privacy concern.

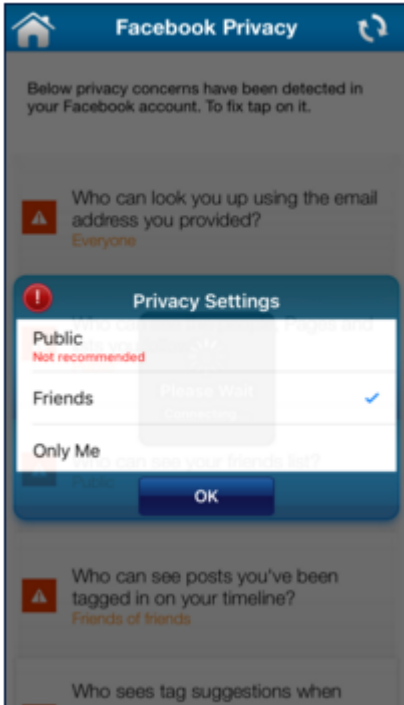


Figure 10.1

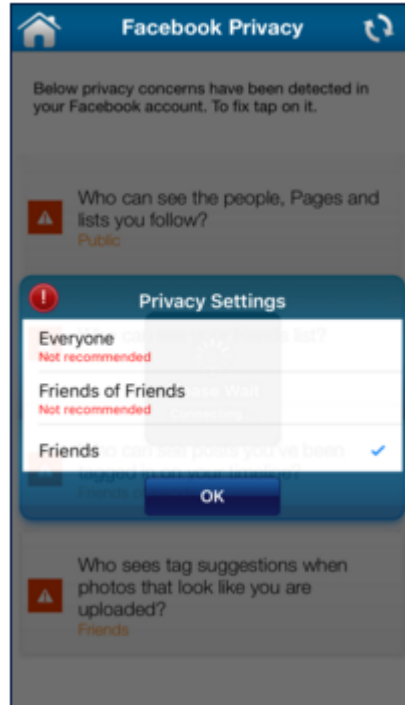


Figure 10.2

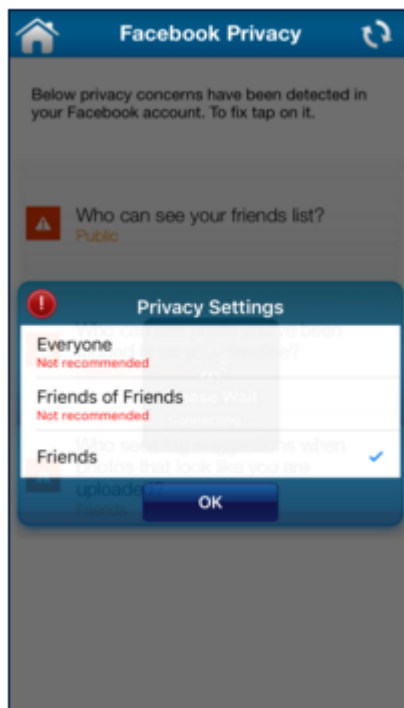


Figure 10.3

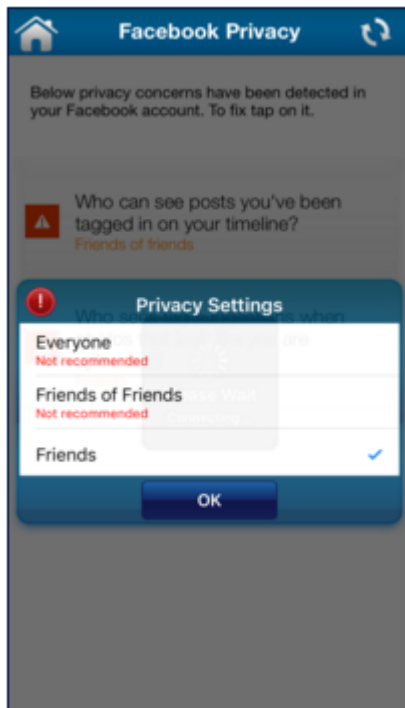


Figure 10.4

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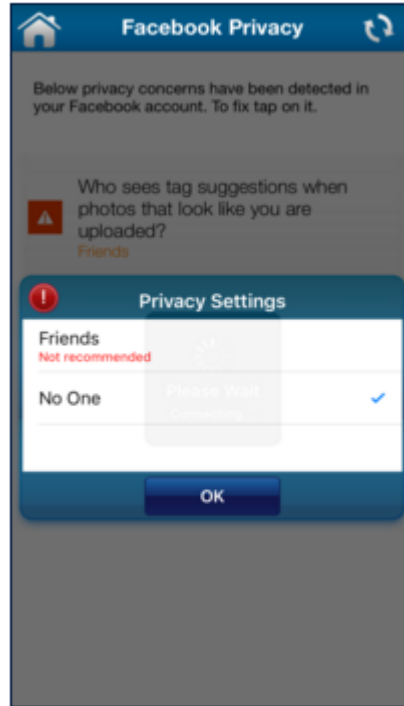


Figure 10.5

Once all the Privacy concerns have been taken care of your Facebook Privacy screen looks as below (Figure 10.6).



Figure 10.6

11. Device Health

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This module helps check your Device Health. It contains following Fields.

Table 11.1

Fields	Description
Device Health(Refer Figure 11.1 for below fields)	
Device	Displays the name of the device.
iOS Version	Displays the iOS version the device is using.
Jailbroken	Displays the setting for Jailbreaking.

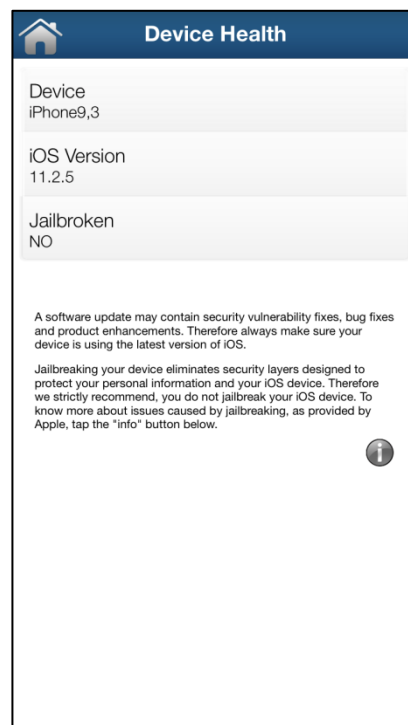


Figure 11.1

Jailbreaking is an essential part of IOS experience.

Jailbreaking iOS devices pose numerous security dangers to the device and the user. A Jailbroken smartphone can easily be influenced by malware and Trojans that can cause great harm to system files.

Hence it is highlighted and you can also see a warning as below in this module.

A software update may contain security vulnerability fixes, bug fixes and product enhancements. Therefore always make sure your device is using the latest version of IOS.

Therefore always make sure your device is using the latest version of IOS.

Jailbreaking your device eliminates security layers designed to protect your personal information and your iOS device. Therefore we strictly recommend you do not jailbreak your iOS device. To know more about issues caused by jailbreaking as provided by Apple tap the info button below.

You can read more about it from the icon next to the warning message .

12. Privacy Advisor:

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This module displays the settings for Location Service.

Tap on Privacy Advisor module any of the following gets displayed as per the your Phone settings for Location services.

Location Services

On

Location Services

Off

Table 12.1

Field	Description
Location Service	
Location Services On	If Location services is ON in your phone Settings, Privacy section (Figure 12.1). The value for this field will be displayed as On in the Privacy Advisor screen (Figure 12.2).
Location Services Off	If Location services is OFF in your phone Settings, Privacy section (Figure 12.3). The value for this field will be displayed as Off in the Privacy Advisor screen (Figure 12.4).

Note: Your privacy can be at stake if some unwanted apps use the location services. It is recommended to allow location access only to the Apps of your choice. Battery life can also be optimized by allowing location access to limited apps.

To check the apps that are currently using location services. Go to Device Settings, tap Privacy, tap Location services.

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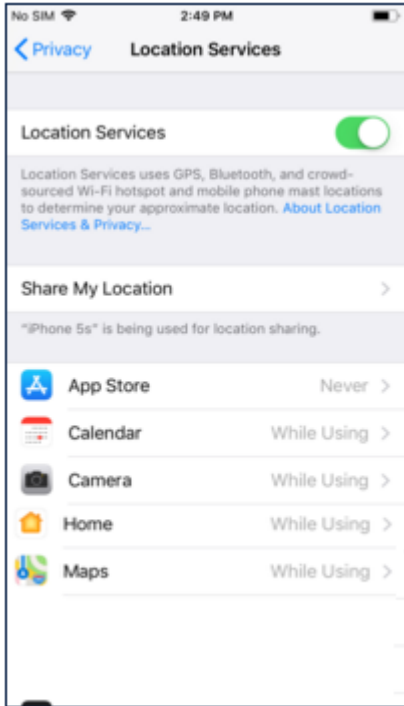


Figure 12.1

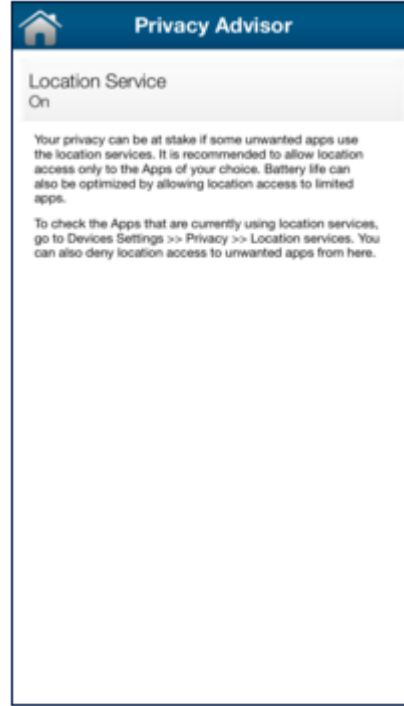


Figure 12.2

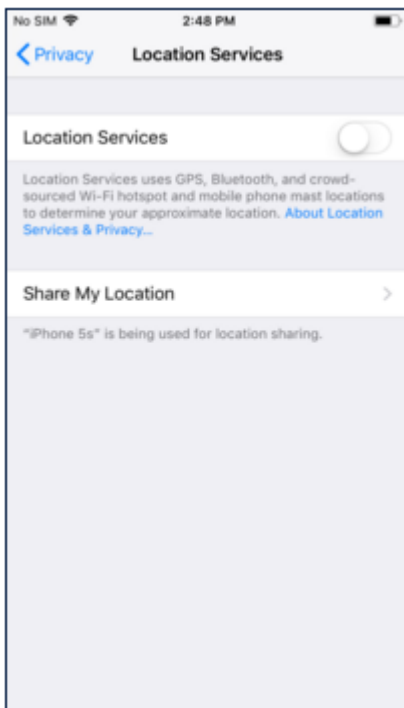


Figure 12.3

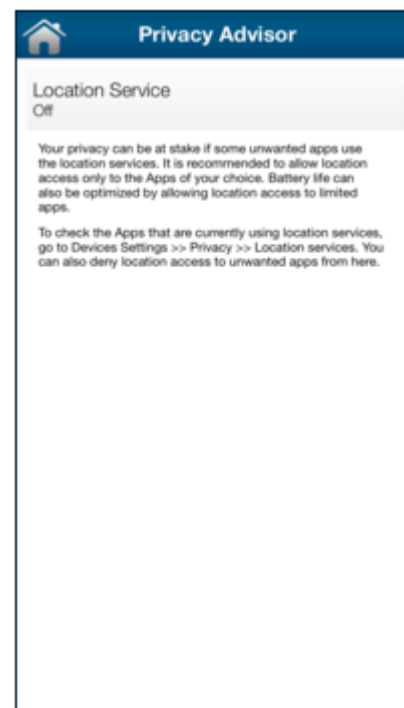


Figure 12.4

13. QR Code Scanner:

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QR Code Scanner includes an advanced Web Phishing and Malware Filter, which warns you of Phishing and Malware websites during scanning of QR Codes.

After the scanning process gets over, it displays the category of the scanned URL. In case it comes under Malware category, then eScan highlights it in red.

Note – eScan will not scan and Filter URL if the scanned QR code contains text along with the URL. Tap on Snap QR Code to scan the QR code (**Figure 13.1**).

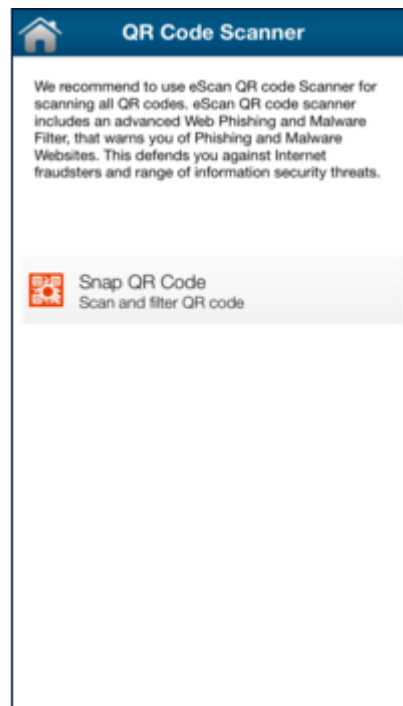


Figure 13.1

14. Settings:

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Settings module has three sections **General**, **Misc** and **Help**.

Tap any one option as per your requirement.

Table 14.1

Option	Description
General(Refer Figure 14.1 for below fields)	
eScan Account	It displays the eScan account details.
Sign out	Tap to detach device from eScan server.
Check eScan Account	Tap to Check eScan account.
Logout Facebook	Tap to logout from Facebook.
Misc	
Set Secret Code	Tap on Set Secret Code. Two text box displays Enter New secret code and repeat same code in the Confirm secret code textbox. Tap Done to set your secret code (Figure 14.2). Once done Login screen appears and you can only enter application once you type the secret code (Figure 14.3). To protect eScan settings from unauthorized user, it is mandatory to set the secret code.
Change Secret Code	Tap Change Secret Code to Change the secret code. In the Change Secret Code screen Enter the current secret Code, New Secret Code and Confirm secret code. Tap Done to confirm changes (Figure 14.4).
Disable Secret Code	Tap to disable the secret code. On the Disable Secret Code screen enter the current secret code tap Done. The secret code will be disabled (Figure 14.5).
Write To Log File	<input type="checkbox"/> Tap this button and disable writing to Log files. <input checked="" type="checkbox"/> Tap this button and enable writing to Log files.
Clear Logs	Tap to clear the log files generated by the application. Once you tap this option, warning alert displays <i>Are you sure you really want to clear logs?</i> Tap OK to confirm. Tap Cancel to exit the alert (Figure 14.6).

Send Log File	Tap to send the log files. On the eScan Log screen enter recipients in the To field. Other recipients in the Cc, Bcc field. Enter the subject in the Subject field. A log zip file will be automatically attached to this mail (Figure 14.7) .
Help	
License	Tap on License to view License details (Figure 14.8) .
eScan Agreement	Tap eScan Agreement to View the eScan Agreement in detail (Figure 14.9) .
Legal	Tap Legal to View the Legal document in detail (Figure 14.10) .
About eScan	Tap About eScan to view Version (Figure 14.11) .



Figure 14.1

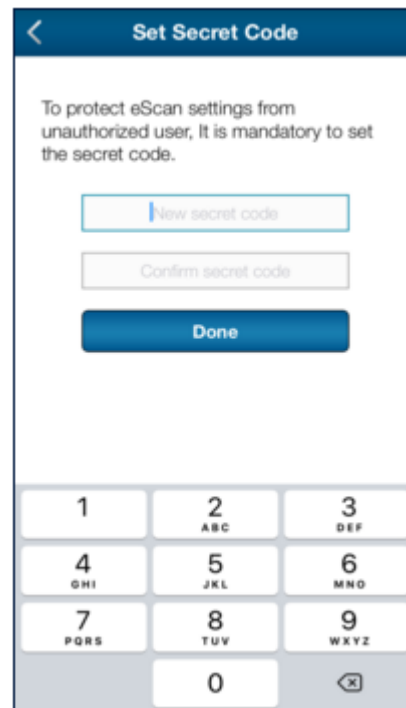


Figure 14.2

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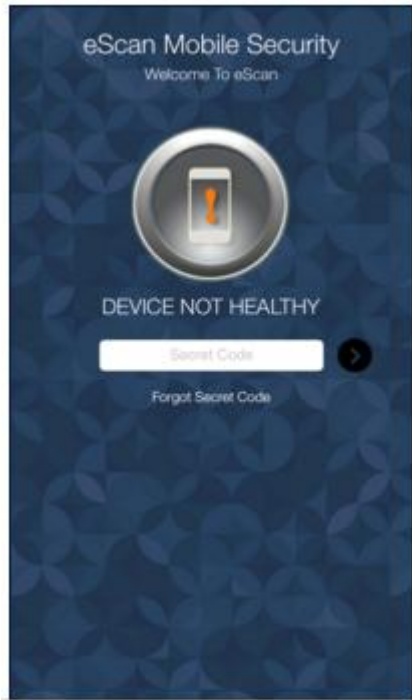


Figure 14.3

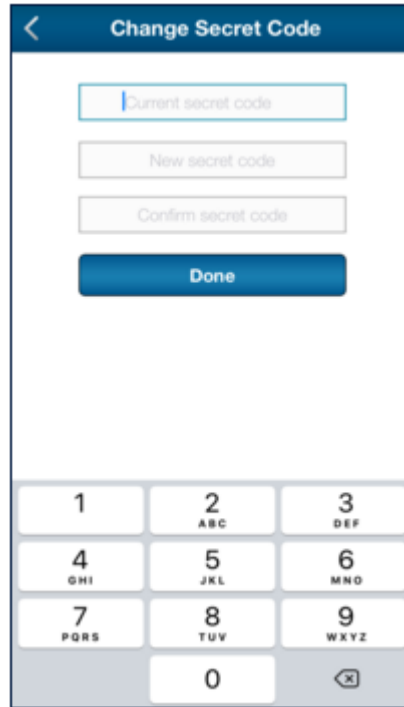


Figure 14.4



Figure 14.5

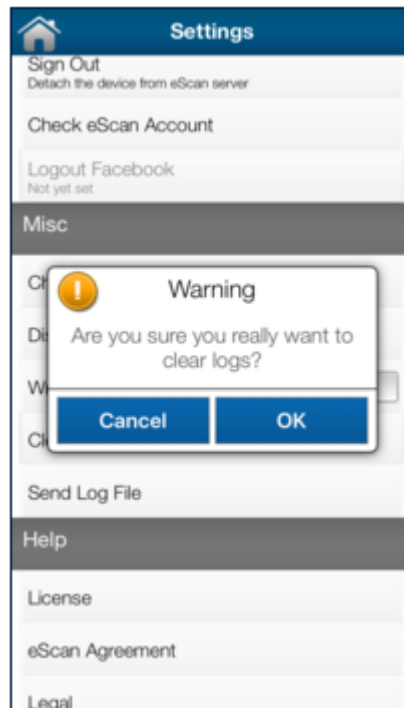


Figure 14.6

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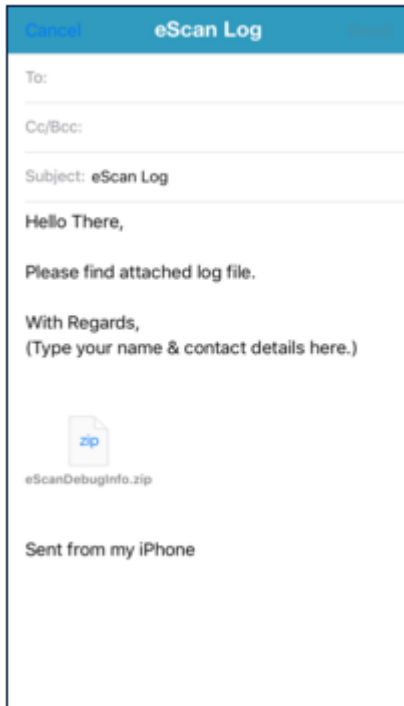


Figure 14.7

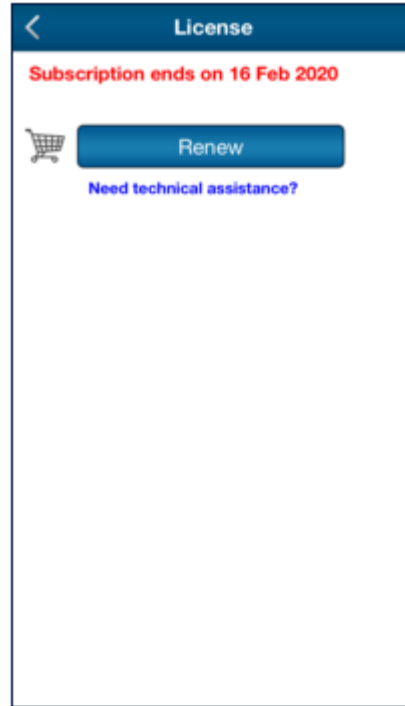


Figure 14.8

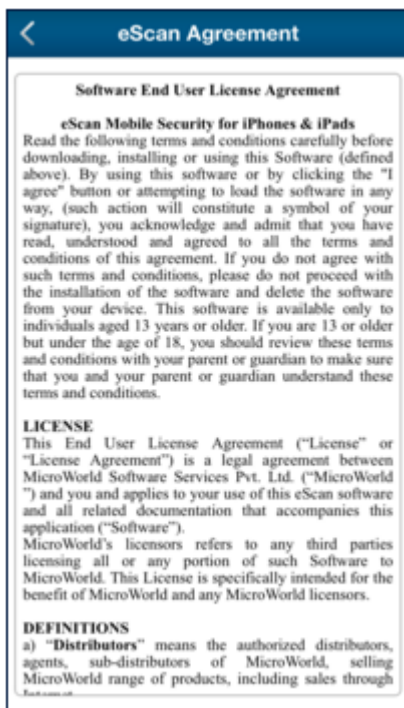


Figure 14.9

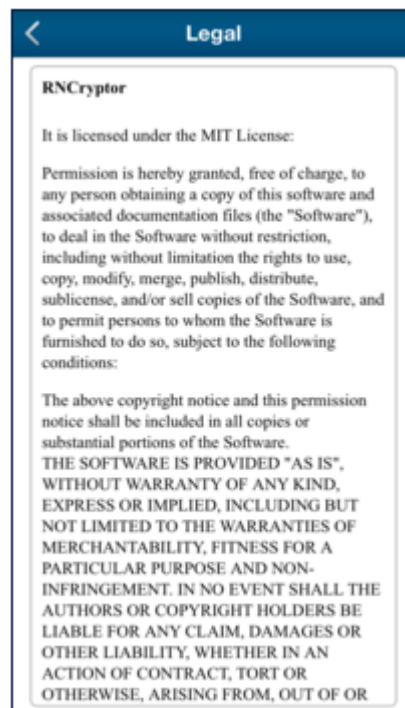


Figure 14.10

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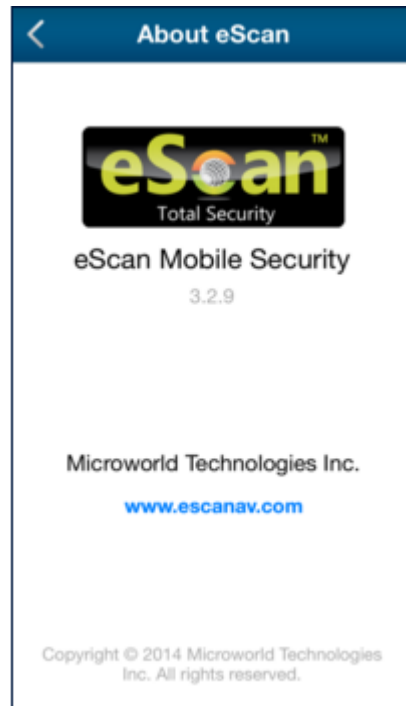


Figure 14.11

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Option	Description
Anti-Theft Module	
Locate Device	To enable Locate Device, tap on the Anti-Theft module, tap Locate Device, a popup/alert displays such as Allow eScan to access your location?. Tap Always Allow (Figure 6.4) . This will enable Locate Device with a green tick mark. To enable it manually, Go to Phone Settings, tap Privacy, tap Location Services, tap enable, select the eScan Application and Select Always (Figure 6.5, Figure 6.6, Figure 6.7, Figure 6.8) .
Play Sound Message Photos	If you Tapped Allow Notifications by tapping on the alert message <i>eScan Would Like to Send You Notifications</i> (Figure 4.2) during activation. Play Sound, Message and Photos options under this module will be seen with a green tick and if you tapped Don't Allow, these will be seen with an exclamation mark. To enable these options manually so that it is enabled and seen with a green tick, tap Settings, tap Notifications, select the eScan App, tap Allow Notifications (Figure 6.9, Figure 6.10, Figure 6.11) .
Contact Backup module	
	Initially Contact Backup module is seen with an exclamation mark. Tap on this module Following alert gets displayed. <i>eScan would Like to Access Your Contacts</i> (Figure 7.2) . If you tapped OK, the exclamation mark will vanish and Contact Backup module is enabled. If you tapped on Don't Allow, Contact Backup module is still seen with an exclamation mark. To enable the module manually, Tap Settings tap Privacy; tap Contacts, Enable Contacts for eScan App. Once done, the Contact Backup module is enabled. (Figure 7.3, Figure 7.4)
Facebook Privacy	Tap on Facebook Privacy module, tap Add Account. Login to your Facebook Account and the exclamation on the module vanishes.



15. Contact Details

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Free Technical Support

We offer 24x7 free online technical support to our customers through e-mail and live chat. We also provide free telephonic support to our customers during business hours. Contact: 022 – 67722911

Dial 1 for support

Dial 2 for registration

Dial 3 to log a call automatically

Note:

On the IVR while recording the message press # to complete the recording and log the call.

Important Websites

For sales enquiry, write to: sales@escanav.com

For support enquiry, write to: gsupport@escanav.com

For forums, write to <http://forums.escanav.com>

For knowledge base, visit: <http://forums.escanav.com>

For eScan Wikipedia/help, visit: <http://www.escanav.com/wiki>

For live chat, visit: <http://www.escanav.com/english/livechat.asp>



16. Registered Offices

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